

Fair Treatment Notice

SelectHealth obeys Federal civil rights laws. We do not treat you differently because of your race, color, ethnic background or where you come from, age, disability, sex, religion, creed, language, social class, sexual orientation, gender identity or expression, and/or veteran status.

We provide free:

- > Aid to those with disabilities to help them talk with us. This may be sign language interpreters or info in other formats (large print, audio, electronic).
- > Help for those whose first language is not English, such as interpreters or member materials in other languages.

Need help? Call SelectHealth Member Services at **800-538-5038** or SelectHealth Advantage Member Services at **855-442-9900** (TTY users: 711).

If you feel you've been treated unfairly, call SelectHealth 504/Civil Rights Coordinator at **1-844-208-9012** (TTY Users: 711) or the Compliance Hotline at **1-800-442-4845** (TTY Users: 711). You may also call the Office for Civil Rights at **1-800-368-1019** (TTY Users: **1-800-537-7697**).

Language Access Services

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a SelectHealth.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 SelectHealth。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số SelectHealth.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. SelectHealth. 번으로 전화해 주십시오.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'd , 'é'et'áá jiik'eh, éí ná hólq ,'koji' hódíłnih SelectHealth.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa SelectHealth.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: SelectHealth.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги переводчика. Позвоните SelectHealth.

ATTENTION: si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Contactez SelectHealth.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。SelectHealth. まで、お電話にてご連絡ください。

ማሳሰቢያ: አማርኛ የሚናገሩ ከሆነ፣ የቋንቋ ድጋፍ አገልግሎቶች ያለክፍያ ለክርስቶስ ይገኛሉ። SelectHealth ን ያናግሩ።

ПАЖЊА: Ако говорите Српски, бесплатне услуге помоћи за језик, биће вам доступне. Контактирајте SelectHealth.

تنبيه: إذا كنت تتحدث عربي، فستتوفر لك خدمات المساعدة اللغوية مجانًا. اتصل بـ SelectHealth.

توجه: اگر بہ زبان را وارد کنی صحبت می‌کنید، خدمات کمک زبانی، بصورت رایگان در اختیار شماست. با SelectHealth تماس بگیرد.

หมายเหตุ: หากคุณพูด ใ้ภาษาไทย, การบริการภาษา ไทยไม่มีค่าใช้จ่าย มีพร้อมบริการให้กับคุณ ติดต่อ SelectHealth

SelectHealth: **1-800-538-5038**

SelectHealth Advantage: **1-855-442-9900**





Change Form - NV (Individual Plans)

A. SUBSCRIBER INFORMATION

Subscriber's Name _____ Subscriber ID# _____ Date of Birth _____
(LOCATED ON ID CARD)

B. SUBSCRIBER INFORMATION CHANGES

Name Changed from _____ Marital Status Change Legally Married Divorced Deceased
 Name Changed to _____ Effective Date of Marital Status Change _____
 New Physical Address _____
 New Mailing Address _____
 City _____ State _____ ZIP _____ New Ph# (____) _____

C. ADD NEW ELIGIBLE DEPENDENTS

NEWBORNS, ADOPTED CHILDREN, OR CHILDREN PLACED FOR ADOPTION MUST BE ADDED WITHIN 60 DAYS (WHEN THERE'S A CHANGE IN PREMIUM) OF GAINING THE DEPENDENT, OR 31 DAYS (WHEN THERE'S NO CHANGE TO PREMIUM) FROM WHEN THE FIRST CLAIM IS RECEIVED.

FIRST AND LAST NAME	SEX M/F	RELATIONSHIP	DATE OF BIRTH MM/DD/YY	SOCIAL SECURITY NUMBER	TOBACCO USER?
		<input type="checkbox"/> SPOUSE <input type="checkbox"/> NATURAL CHILD <input type="checkbox"/> ADOPTED			<input type="checkbox"/> YES <input type="checkbox"/> NO
		<input type="checkbox"/> SPOUSE <input type="checkbox"/> NATURAL CHILD <input type="checkbox"/> ADOPTED			<input type="checkbox"/> YES <input type="checkbox"/> NO

D. TERMINATE DEPENDENTS

CHILDREN (SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

FIRST AND LAST NAME	TERMINATION DATE MM/DD/YY	REASON
		<input type="checkbox"/> COVERAGE THROUGH OTHER PARENT (DIVORCE) <input type="checkbox"/> GOVERNMENT COVERAGE (E.G., MEDICARE, MEDICAID, ETC.) <input type="checkbox"/> INDIVIDUAL COVERAGE <input type="checkbox"/> OTHER _____
		<input type="checkbox"/> COVERAGE THROUGH OTHER PARENT (DIVORCE) <input type="checkbox"/> GOVERNMENT COVERAGE (E.G., MEDICARE, MEDICAID, ETC.) <input type="checkbox"/> INDIVIDUAL COVERAGE <input type="checkbox"/> OTHER _____

SPOUSE (SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

FIRST AND LAST NAME	TERMINATION DATE MM/DD/YY	REASON
		<input type="checkbox"/> ANNULMENT <input type="checkbox"/> DEATH <input type="checkbox"/> DIVORCE <input type="checkbox"/> COVERAGE ON PARENT'S PLAN <input type="checkbox"/> EMPLOYER GROUP COVERAGE <input type="checkbox"/> GOVERNMENT COVERAGE (E.G., MEDICARE, MEDICAID) <input type="checkbox"/> OTHER _____

E. CANCEL COVERAGE

I hereby request to stop receiving medical benefits received under Contract by SelectHealth®. I understand that this stoppage will be effective on the last day of the month following receipt and approval of this request by SelectHealth. Furthermore, I understand that no cancellation will be made on a retroactive basis.

If you would like a termination date other than the end of the month, write it in the space below.

Date _____

I wish to stop receiving my medical benefits because I am leaving for active military service.

F. SIGNATURE

By signing, you agree to the changes requested above and acknowledge that your monthly premium may change. To terminate coverage, please mark a box in section "E" above before signing.

Subscriber Signature _____ Date _____

Change Form Instructions

USE THE FOLLOWING GUIDELINES TO COMPLETE YOUR CHANGE RE-

For plans purchased through the FFM, all requested changes and terminations MUST be processed through the FFM. Visit healthcare.gov or call 800-318-2596.

SECTION A. SUBSCRIBER INFORMATION

Complete this section using the policyholder's full name and Subscriber ID. You can find this number on your ID card. If you purchased your plan through the FFM, certain changes may be made through the FFM. For more information, contact your SelectHealth-appointed agent or call Individual Sales at **855-442-0220**.

SECTION B. SUBSCRIBER INFORMATION CHANGES

This section is only required for name, marital status, address, or phone number changes.

SECTION C. ADD ELIGIBLE DEPENDENT CHILDREN

Use this section only to add eligible dependents as outlined in your Contract. If you are adding a dependent outside of open enrollment, proof of a qualified life event will be required. Life events that may qualify you for a Special Enrollment Period (SEP) include getting married, having a baby, moving to a new residence, adopting a child, and more. For more information, call Individual Sales at **855-442-0220**.

SECTION D. TERMINATE DEPENDENTS

Use this section to remove your spouse or dependent children. Authorized removal of dependents may be done at any time during the year as long as SelectHealth is notified in advance. For more information, call Individual Sales at **855-442-0220**.

SECTION E. CANCEL COVERAGE

Complete this section if you wish to terminate your policy.

SECTION F. SIGNATURE

Only the subscriber's signature is acceptable. Unsigned change forms cannot be processed and will cause a delay in fulfilling your request.

Submit the completed change form to:

SelectHealth

P.O. Box 30192

Salt Lake City, UT 84130-0192

Fax: **801-442-5798**

Email: individualenrollment@selecthealth.org

When emailing sensitive information, please use your *My Health* account on selecthealth.org.