



Loyalty Program Terms and Conditions

SelectHealth® in its sole discretion will determine whether program requirements have been met to qualify for rewards and will rely on electronic documentation. SelectHealth may change program terms or discontinue a reward program at any time without notice. By participating in the rewards program, members agree to the latest version of the program terms posted by SelectHealth online.

Starting in 2021, the Loyalty Program offering wellness rewards is available to Nevada members on commercial individual and group health plans. The program is not available if an employer for a group plan opts out. Rewards are available to any qualifying member age 18 or older on an eligible plan.

The Loyalty Program awards points to qualifying members for completing wellness-related activities, including preventive exams and gym membership or physical activity. Points can be redeemed for gift cards through an online platform, as directed by SelectHealth.

To earn points and qualify for rewards, a member must visit selecthealth.org and register for an account and must accept the Program Terms and Conditions. Rewards will not be available for any months prior to registration for a SelectHealth account.

Points are available for completing a preventive screening (such as an annual wellness exam) with a SelectHealth participating provider, evidenced by a claim processed by SelectHealth.

Points are also available on a monthly basis for members with a gym membership or those engaged in physical activities like swimming, walking, biking, or hiking. A member may qualify to receive a monthly reward under either program option (gym membership or physical activity) but may not earn a reward for both options during a month.

Qualifying for a gym membership reward also requires submitting an online attestation. For auditing purposes, valid receipts should be retained as proof of payment for the gym membership. For the physical activity reward alternative, the member must set up an additional program account with Virgin Pulse to document activity (by steps or step conversion). As measured by step tracker or activity conversion, a member must achieve at least 7,000 steps per day for 20 days in a calendar month to qualify for a reward. While Virgin Pulse allows for entering steps for dates before registration, a member will only be eligible for SelectHealth rewards from the date of registration with Virgin Pulse. Members should record their activity at least weekly and must record all steps before the end of the month.

Program participants are strongly encouraged to complete an online health assessment when starting the program. Feedback from a health assessment can help participants

meet health and fitness goals and promote long-term wellness.

Rewards for the gym membership or physical activity program components are limited to \$240 per calendar year for an eligible individual. Total wellness and incentive program rewards for members enrolled in the Loyalty Program and other SelectHealth programs are capped at \$580 per calendar year for each subscriber family.

Submitting false or fraudulent information will disqualify the member submitting the information from receiving rewards. Subject to program conditions, rewards will be available to a subscriber or member on the subscriber's family plan while enrolled in an eligible health plan.

Gym memberships that qualify for a reward include any commercial or community gym or fitness facility. Personal training or use of personal fitness equipment generally would not qualify for a gym membership reward.

After conditions are met, qualifying members who have completed program requirements may redeem points for rewards (such as a VISA Cash card or other available gift card) until the end of the current calendar year. For unredeemed points, SelectHealth will automatically send VISA Cash cards.

A request to receive a reward for any month of a year must be submitted by the end of the year. Once program conditions have been met for a month(s), SelectHealth will work with vendor partners to make rewards available as soon as possible.

Please note that rewards received may be considered income and subject to tax.

Questions?

Call Member Services at

800-538-5038

weekdays, from 7:00 a.m. to 8:00 p.m.,

and Saturday, from 9:00 a.m. to

2:00 p.m. TTY users, please call 711.