## East Idaho 2024

Select Health Medicare Essential (HMO) 025 Select Health Medicare Choice (PPO) 026

# Select Health Medicare<sup>®</sup> Summary of benefits

The Summary of Benefits is meant to help you understand what we cover and what you pay. It doesn't list every service we cover or every limitation or exclusion. To get a complete list of services we cover, call and ask for the "Evidence of Coverage."

## Who can join Select Health Medicare (HMO, PPO)?

To join, you must be enrolled in Medicare Part A and Part B and live in one of our service areas.

The following Idaho county is included in our service areas: Bonneville.

#### What is an HMO?

An HMO Medicare Advantage plan has an established network of doctors, providers, and hospitals where you must get your care, except for emergency care and out-of-area urgent care.

#### What is a PPO?

A PPO Medicare Advantage plan has a network of doctors, specialists, hospitals, and other healthcare providers you can use. You also have the flexibility to use out-of-network providers for covered services, usually at a higher cost.

# Which doctors, hospitals, and pharmacies can I use?

Our plans are on the Select Health Medicare network. It includes a wide variety of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, and it's not urgent or emergency care, your plan may not pay for these services. You can see our most up-to-date provider and pharmacy directories on our website, **selecthealth.org/medicare**. Or, call us and we will send you a copy of the directories.

# Important message about what you pay for vaccines:

Our plan covers most Part D vaccines at no cost to you.

For coverage and costs of Original Medicare, look in your current *"Medicare & You"* handbook. View it online at **medicare.gov** or get a copy by calling 1-800-MEDICARE (**1-800-633-4227**), 7 days a week, 24 hours a day. TTY users should call **1-877-486-2048**.

#### How to contact us

Call us toll-free at **855-442-9940 (TTY: 711)** or visit **selecthealth.org/medicare**.

#### Hours of operation:

**October 1 to March 31** – Monday through Sunday, 8:00 a.m. to 8:00 p.m.

**April 1 to September 30** – Weekdays, 8:00 a.m. to 8:00 p.m., closed weekends.

Outside of these hours of operation, please leave a message and your call will be returned within one business day.



# Select Health Medicare Essential (HMO)

#### H1994\_025

#### Bonneville county in Idaho.

Bonneville county in Idano.	1
BENEFIT	COST
Premium Amount	\$0
Medical Deductible	\$0
<ul> <li>Member Out-of-Pocket Maximum</li> <li>Does not include prescription drugs, comprehensive dental, and hearing aid copays.</li> <li>If you reach the limit on out-of-pocket costs, you're covered 100% for the rest of the year. You will still need to pay monthly premiums and cost-sharing for your Part D drugs.</li> </ul>	\$5,400
Inpatient Hospital Coverage* Copays start over each time you are admitted as an inpatient.	
Days 1-5	\$310 copay
Days 6+	\$0 copay
Outpatient Hospital Coverage*	
Outpatient surgery	\$300 copay
Ambulatory surgical center	\$200 copay
Doctor's Office Visits	
Primary care provider	\$0 copay
Specialist We do not require referrals.	\$30 copay
Preventive Care	
Annual physical/comprehensive wellness visit	\$0 copay
Medicare-covered preventive services	\$0 copay
<b>Emergency Care (Worldwide)</b> Copay is waived if you are admitted to the hospital within 24 hours.	\$100 copay
<b>Urgently Needed Services (Worldwide)</b> No extra charges for labs and/or x-rays. Copay is waived if you are admitted to the ER or hospital within 24 hours. Refer to the Evidence of Coverage for additional details.	\$40 copay
<b>Diagnostic Services, Labs, and Imaging*</b> Only one copay is collected when multiple tests are performed during the same visit. Copays are in addition to any applicable primary care or specialist copay.	
Diagnostic tests and procedures	\$0 copay
Diagnostic colonoscopy	\$300 copay
Lab services	\$0 copay
Outpatient x-rays	\$0 copay
Advanced Imaging (e.g., MRIs, CT scans)	\$200 copay
Therapeutic radiology services	20% coinsurance

Other covered services Includes: IV infusion therapy, non-nuclear stress tests, studies, and more.

#### **Hearing Services**

Hearing exam related to a medical condition Routine hearing exam One per year. Hearing aids Copay is for each hearing aid. Copays do not apply to out-of-pocket maximum. **Dental Services\*** Limited Medicare-covered dental services related to a Maximum plan payment benefit, does not include pre-Preventive dental services Two exams, two cleanings, two bitewing x-rays every x-ray every 36 months Basic dental services Major dental services **Vision Services** Routine and/or preventive eye exam One per year. Problem-related eye exam Vision test for prescriptions Eyeglasses or contact lenses after cataract surgery\* Frames or contact lenses One purchase per year. Inpatient Mental Health Services\* Days 1-5 Days 6-90 Lifetime reserve days\* 1-60 **Outpatient Mental Health Services** Individual therapy Group therapy Partial hospitalization for mental health\* Substance Abuse\* (Outpatient) Individual therapy Group therapy **Acupuncture Services\*** Treatment of lower back pain. 12 initial visits, and additional 8 visits if member is mal Ambulance\* Prior authorization only required for non-emergency tr

\*Service may require prior authorization.

#### Select Health Medicare Essential (HMO) H1994\_025

s, facility or lab-based sleep	20% coinsurance
	\$30 copay \$0 copay
	\$325 to \$1,799 copay
the annual member	φ323 το φ1,133 τοραγ
a medical condition.	\$30 copay
eventive.	\$1,000
year, plus one panoramic	\$0 copay
	\$0 copay
	20% coinsurance
	\$0 copay
	\$30 copay
	\$0 copay
	\$0 copay
	\$200 allowance
	\$310 copay
	\$0 copay
	\$0 copay
	\$30 copay
	\$15 copay
	\$55 copay
	***
	\$30 copay
	\$15 copay
aking progress.	\$20 copay
transfers.	\$250 copay

BENEFIT	COST
Chiropractic Care*	\$20 copay
Diabetes Specific Benefits	
Primary care provider In-person or through telehealth.	\$0 copay
Routine eye exam	\$0 copay
Diabetes monitoring supplies Coverage for test strips and glucose monitors produced by Abbott.	\$0 copay
Diabetes self-management training	\$0 copay
Select diabetes drugs in Tier 1 and Tier 2 (non-insulin)	Covered through the gap
Continuous Glucose Monitors (CGM)*	\$0 copay
Part B insulin pumps and supplies	20% coinsurance
Insulin	
Tier 3 and Tier 4 insulin 30-day supply in all Part D stages. Coverage Gap and deductible do not apply to insulins.	\$35 copay
Part B pump insulin For use in a pump.	0-20% coinsurance up to max \$35 copay per month
Foot Care (Podiatry Services) Foot exams and treatment for Medicare-covered services.	\$20 copay
Routine foot care Treatment that is considered preventive (i.e. cutting or removal of corns, warts, calluses, or nails), up to six visits.	\$20 copay
Home Health Care*	\$0 copay
Hospice	Covered by Original Medicare
<b>Intermountain Connect Care</b> Visit with a provider via video chat for urgent medical needs.	\$0 copay
<b>Meals after discharge*</b> After discharge from an inpatient acute hospital or skilled nursing facility.	\$0 copay, up to 14 days (2 meals per day)
Medical Equipment and Supplies	
Crutches, canes, and walkers	\$0 copay
All other durable medical equipment (e.g., wheelchairs, oxygen, etc.)*	20% coinsurance
Prosthetic devices and supplies (e.g., braces, artificial limbs, etc.)*	20% coinsurance
Medicare Part B Drugs* Includes chemotherapy drugs, and other Part B drugs and biologics.	0-20% coinsurance
Insulin for use with insulin pumps	0-20% coinsurance up to max \$35 copay per month
<b>Over-the-Counter (OTC) Items</b> Receive money on your pre-loaded Flex Card for OTC items. Amounts do not roll over. Combined with Wellness Your Way benefit.	\$380 per year combined allowance

Papa Pals Companionship Services Rehabilitation Services\* (Outpatient) Physical, occupational, and speech therapy visits. Cardiac rehab services Pulmonary rehab services **Renal Dialysis** Including services and supplies for home dialysis. Skilled Nursing Facility (SNF)\* Our plan covers up to 100 days in a SNF, no prior hosp Days 1-20 Days 21-55 Days 56-100 **Telehealth Services** Telehealth visit with a primary care provider Telehealth visit with a specialist Transportation (Non-Emergent Medical)

#### Wellness Your Way

Receive money on your pre-loaded Flex Card for approsuch as gym/health club memberships, health educat weight management programs, etc. Combined with O

#### Select Health Medicare Essential (HMO) H1994\_025

	\$0 copay, up to 60 hours a year
	\$30 copay
	\$10 copay
	\$15 copay
	20% coinsurance
pital stay required.	
	\$0 copay
	\$203 copay
	\$0 copay
	\$0 copay
	\$30 copay
	\$0 copay up to 24 one-way trips
roved wellness services ation, nutritional benefits, Over-The-Counter benefit.	\$380 per year combined allowance

#### **YOUR PRESCRIPTION BENEFITS**

#### Select Health Medicare Essential (HMO) 025

The below cost-sharing table shows what you will pay for your prescription in the Initial Coverage Stage after you've reached your annual \$100 pharmacy deductible **OR** when filling a Tier 1 or Tier 2 drug. **The \$100 pharmacy deductible does not apply to Tier 1 and Tier 2 drugs.** 

You stay in the Initial Coverage Stage until your year-to-date total drug costs reaches **\$5,030**. Then you move to the Coverage Gap (Donut Hole) stage.

You will generally pay 25% on brand-name and generic drugs while in the Coverage Gap. Once you reach **\$8,000** in annual total drug costs, you move to the Catastrophic Coverage stage.

During the Catastrophic Coverage stage, the plan pays the full cost for your covered Part D drugs. **You pay nothing.** 

#### PHARMACY DEDUCTIBLE

Tier 1 and 2	\$O	
Tiers 3, 4, and 5	\$100	
COST-SHARING	<b>RETAIL COST-SHARING</b>	MAIL ORDER COST-SHARING
	30-DAY SUPPLY   100-DAY SUPPLY	30-DAY SUPPLY   100-DAY SUPPLY
Tier 1 (Preferred Generic)	\$0   \$O	\$0   \$O
Tier 2 (Generic)	\$6 \$18	\$0   \$O
Tier 3 (Preferred Brand)	\$47   \$141	\$47   \$141
Tier 4 (Nonpreferred Drugs)	\$100   \$300	\$100   \$300
Tier 5 (Specialty Tier)	31% coinsurance   N/A	31% coinsurance   N/A

Please see the Evidence of Coverage (EOC) for information regarding cost-sharing difference depending on pharmacy status, mail-order, Long Term Care (LTC) or home infusion, and 30- or 100-day medication supplies.

### How we help with prescription drug costs.

Select diabetes prescription drugs on Tiers 1 and 2 are covered through the Coverage Gap. Tier 3 and Tier 4 insulin copays are capped at a \$35 copay for a 30-day supply, during all Part D stages.

#### Notes



# Exclusive plan benefits

Our mission is to help you live the healthiest life possible. That's why we give you tools and incentives to help you get healthy and stay healthy.

### **A DELTA DENTAL**

#### **Dental Coverage**

When you enroll in a Select Health Medicare Advantage plan, your benefits include comprehensive dental coverage through Delta Dental of Idaho.

Preventive (exams, cleanings, X-rays, etc.) and basic care services (fillings, extractions, etc.) are covered at 100%. Major care services (crowns, root canals, etc.) are covered at 80% up to the maximum amount.

You can find hundreds of dentists in the Delta Dental Medicare Advantage network by selecting "Find a Dentist" at **deltadentalalid.com**.

If you have questions about dental coverage, call Delta Dental of Idaho at **(800) 356-7586** or Select Health at **855-442-9900 (TTY: 711)**.

#### Wellness Your Way and Over-the-Counter

Our flexible wellness benefit allows you to choose how you want to get and stay healthy. We'll give you **\$380 per year** on a pre-loaded flex card that you can use to participate in wellness activities or purchase over-the-counter items.

#### **Hearing Aids**

#### NationsHearing

We cover diagnostic hearing and balance evaluations under your plan's copay, as well as certain hearing aids purchased through an in-network audiology provider. Hearing aids are available in six tiers:

Tier 1 - Entry | \$325

Tier 2 - Basic | \$499

Tier 3 - Prime | \$799

Tier 4 - Preferred | \$1,099

Tier 5 - Advanced | \$1,399

Tier 6 - Premium | \$1,799

**NOTE**: Costs are per hearing aid. Hearing aid copays do not go towards the Member Out-of-Pocket Maximum.

#### **Vision Coverage**

This plan includes vision services, such as an annual routine eye exam and a vision hardware benefit.

#### **Healthy Living Incentive**

Get up to **\$160 a year** loaded onto your flex card for completing activities that keep you healthy, like your annual physical, cancer screenings, and immunizations.

#### Papa Pals - Companionship Services

Get connected with a *Papa Pal* to lend companionship services and help with daily living activities such as technology lessons, light house tasks, and help with errands.

#### **Meals After Hospital Stay**

Receive up to **14 days of meals** after you are discharged from an inpatient hospital or skilled nursing facility stay, based on need, at no cost to you. Prior authorization by a Care Manager is required.

#### Transportation

Our plan includes non-emergent medical transportation at no additional cost. This means you can get up to 24 one-way trips to and from your doctor's appointments, facilities, or pharmacy.

# Select Health Medicare Choice (PPO)

#### H2246\_026

#### Bonneville county in Idaho

BENEFIT	<b>IN-NETWORK</b>	OUT-OF-NETWORK
Premium Amount	\$40	
Medical Deductible	\$0	
<ul> <li>Member Out-of-Pocket Maximum</li> <li>Does not include prescription drugs, comprehensive dental, and hearing aid copays.</li> <li>If you reach the limit on out-of-pocket costs, you're covered 100% for the rest of the year. You will still need to pay monthly premiums and cost-sharing for your Part D drugs.</li> </ul>	\$6,500	\$11,500 combined with In-network Member Out-of-Pocket Maximum
Inpatient Hospital Coverage* Copays start over each time you are admitted as an inpatient.		
Days 1-5	\$360 copay	40% coinsurance
Days 6+	\$0 copay	40% coinsurance
Outpatient Hospital Coverage*		
Outpatient surgery	\$350 copay	40% coinsurance
Ambulatory surgical center	\$250 copay	40% coinsurance
Doctor's Office Visits		
Primary care provider	\$0 copay	40% coinsurance
Specialist We do not require referrals.	\$30 copay	40% coinsurance
Preventive Care		
Annual physical/comprehensive wellness visit	\$0 copay	\$0 copay
Medicare-covered preventive services	\$0 copay	\$0 copay
<b>Emergency Care (Worldwide)</b> Copay is waived if you are admitted to the hospital within 24 hours.	\$100 copay	\$100 copay
<b>Urgently Needed Services (Worldwide)</b> No extra charges for labs and/or x-rays. Copay is waived if you are admitted to the ER or hospital within 24 hours. Refer to the Evidence of Coverage for additional details.	\$40 copay	\$40 copay
<b>Diagnostic Services, Labs, and Imaging*</b> Only one copay is collected when multiple tests are performed during the same visit. Copays are in addition to any applicable primary care or specialist copay.		
Diagnostic tests and procedures	\$0 copay	40% coinsurance
Diagnostic colonoscopy	\$350 copay	40% coinsurance
Lab services	\$0 copay	40% coinsurance

Outpatient x-rays Advanced Imaging (e.g., MRIs, CT scans) Therapeutic radiology services Other covered services Includes: IV infusion therapy, non-nuclear stress tests, facility or lab-based sleep studies, and more. **Hearing Services** Hearing exam related to a medical condition Routine hearing exam One per year. Hearing aids Copay is for each hearing aid. Copays do not apply to t annual member out-of-pocket maximum. **Dental Services\*** Limited Medicare-covered dental services related to a medical condition. Maximum plan payment benefit, does not include preventive. Preventive dental services Two exams, two cleanings, two bitewing x-rays every ye plus one panoramic x-ray every 36 months Basic dental services Major dental services **Vision Services** Routine and/or preventive eye exam One per year. Problem-related eye exam Vision test for prescriptions Eyeglasses or contact lenses after cataract surgery\* Frames or contact lenses One purchase per year. Inpatient Mental Health Services\* Days 1-5 Days 6-90 Lifetime reserve days\* 1-60 **Outpatient Mental Health Services** Individual therapy Group therapy Partial hospitalization for mental health\* Substance Abuse\* (Outpatient) Individual therapy Group therapy

\*Service may require prior authorization.

#### Select Health Medicare Choice (PPO) H2246\_026

	I	
	\$0 copay	40% coinsurance
	\$350 copay	40% coinsurance
	20% coinsurance	40% coinsurance
	20% coinsurance	40% coinsurance
	\$30 copay	40% coinsurance
	\$0 copay	40% coinsurance
the	\$325 to \$1,799 copay	Not covered
a	\$30 copay	40% coinsurance
	\$1,000	Combined with in-network
year,	\$0 copay	\$0 copay
	\$0 copay	\$0 copay
	20% coinsurance	20% coinsurance
	\$0 copay	\$35 Reimbursement
	\$30 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$200 allowance	\$200 Reimbursement
	\$360 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$30 copay	40% coinsurance
	\$20 copay	40% coinsurance
	\$55 copay	40% coinsurance
	-	
	\$30 copay	40% coinsurance
	\$20 copay	40% coinsurance

\$20 copay \$290 copay \$15 copay	40% coinsurance Limits are combined for both in-network and out-of-network benefits \$290 copay 40% coinsurance
\$290 copay	Limits are combined for both in-network and out-of-network benefits \$290 copay
\$15 copay	40% coinsurance
\$0 copay	40% coinsurance
\$0 copay	\$35 Reimbursement
\$0 copay	40% coinsurance
\$0 copay	40% coinsurance
Covered through the gap	N/A
\$0 copay	N/A
20% coinsurance	40% coinsurance
\$35 copay	N/A
0-20% coinsurance up to max \$35 copay per month	40% coinsurance
\$30 copay	40% coinsurance
\$30 copay	40% coinsurance Limits are combined for both in-network and out-of-network benefits
\$0 copay	40% coinsurance
Covered by Original Medicare	Not covered
\$0 copay	N/A
\$0 copay, up to 14 days (2 meals per day)	N/A
	<ul> <li>\$0 copay</li> <li>\$0 copay</li> <li>Covered through the gap</li> <li>\$0 copay</li> <li>\$0 copay</li> <li>20% coinsurance</li> <li>\$35 copay</li> <li>\$35 copay</li> <li>\$35 copay</li> <li>\$30 copay per month \$30 copay</li> <li>\$30 copay</li> <li>\$30 copay</li> <li>\$0 copay</li> <li>\$0 copay</li> <li>\$0 copay</li> <li>\$0 copay</li> <li>\$0 copay</li> <li>\$0 copay, up to 14 days</li> </ul>

#### Medical Equipment and Supplies

Crutches, canes, and walkers All other durable medical equipment (e.g., wheelchairs, oxygen, etc.)\* Prosthetic devices and supplies (e.g., braces, artificial limbs, etc.)\* Medicare Part B Drugs\* Includes chemotherapy drugs, and other Part B drugs and biologics. Insulin for use with insulin pumps **Over-the-Counter (OTC) Items** Receive money on your pre-loaded Flex Card for OTC items. Amounts do not roll over. Combined with Wellne Your Way benefit. Papa Pals Companionship Services **Rehabilitation Services\* (Outpatient)** Physical, occupational, and speech therapy visits. Cardiac rehab services Pulmonary rehab services **Renal Dialysis** Including services and supplies for home dialysis. Skilled Nursing Facility (SNF)\* Our plan covers up to 100 days in a SNF, no prior hospi stay required. Days 1-20 Days 21-55 Days 56-100 **Telehealth Services** Telehealth visit with a primary care provider Telehealth visit with a specialist **Transportation (Non-Emergent Medical)** Wellness Your Way

Receive money on your pre-loaded Flex Card for approved wellness services such as gym/health club memberships, health education, nutritional benefits, weight management programs, etc. Combined with Over-The-Counter benefit.

#### Select Health Medicare Choice (PPO) H2246\_026

	\$0 copay	40% coinsurance
	20% coinsurance	40% coinsurance
	20% coinsurance	40% coinsurance
6	0-20% coinsurance	40% coinsurance
	0-20% coinsurance up to max \$35 copay per month	40% coinsurance
ess	\$380 per year combined allowance	N/A
	\$0 copay, up to 60 hours a year	N/A
	\$30 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$15 copay	40% coinsurance
	20% coinsurance	40% coinsurance
oital		
	\$0 copay	40% coinsurance
	\$203 copay	40% coinsurance
	\$0 copay	40% coinsurance
	\$0 copay	Not covered
	\$30 copay	Not covered
	\$0 copay up to 24 one-way trips	Not covered
	\$380 per year combine allowance	N/A

#### **YOUR PRESCRIPTION BENEFITS**

#### Select Health Medicare Choice (PPO) 026

The below cost-sharing table shows what you will pay for your prescription in the Initial Coverage Stage after you've reached your annual \$200 pharmacy deductible **OR** when filling a Tier 1 or Tier 2 drug. **The \$200 pharmacy deductible does not apply to Tier 1 and Tier 2 drugs.** 

You stay in the Initial Coverage Stage until your year-to-date total drug costs reaches **\$5,030**. Then you move to the Coverage Gap (Donut Hole) stage.

You will generally pay 25% on brand-name and generic drugs while in the Coverage Gap. Once you reach **\$8,000** in annual total drug costs, you move to the Catastrophic Coverage stage.

During the Catastrophic Coverage stage, the plan pays the full cost for your covered Part D drugs. **You pay nothing.** 

#### PHARMACY DEDUCTIBLE

Tier 1 and 2	\$O	
Tiers 3, 4, and 5	\$200	
COST-SHARING	<b>RETAIL COST-SHARING</b>	MAIL ORDER COST-SHARING
	30-DAY SUPPLY   100-DAY SUPPLY	30-DAY SUPPLY   100-DAY SUPPLY
Tier 1 (Preferred Generic)	\$0   \$O	\$0   \$O
Tier 2 (Generic)	\$6 \$18	\$0   \$O
Tier 3 (Preferred Brand)	\$47   \$141	\$47   \$141
Tier 4 (Nonpreferred Drugs)	\$100   \$300	\$100   \$300
Tier 5 (Specialty Tier)	30% coinsurance   N/A	30% coinsurance   N/A

Please see the Evidence of Coverage (EOC) for information regarding cost-sharing difference depending on pharmacy status, mail-order, Long Term Care (LTC) or home infusion, and 30- or 100-day medication supplies.

### How we help with prescription drug costs.

Select diabetes prescription drugs on Tiers 1 and 2 are covered through the Coverage Gap. Tier 3 and Tier 4 insulin copays are capped at a \$35 copay for a 30-day supply, during all Part D stages.

#### Notes



# Exclusive plan benefits

Our mission is to help you live the healthiest life possible. That's why we give you tools and incentives to help you get healthy and stay healthy.

### 

#### Dental Coverage

When you enroll in a Select Health Medicare Advantage plan, your benefits include comprehensive dental coverage through Delta Dental of Idaho.

Preventive (exams, cleanings, X-rays, etc.) and basic care services (fillings, extractions, etc.) are covered at 100%. Major care services (crowns, root canals, etc.) are covered at 80% up to the maximum amount.

You can find hundreds of dentists in the Delta Dental Medicare Advantage network by selecting "Find a Dentist" at **deltadentalalid.com**.

If you have questions about dental coverage, call Delta Dental of Idaho at **(800) 356-7586** or Select Health at **855-442-9900 (TTY: 711)**.

#### Wellness Your Way and Over-the-Counter

Our flexible wellness benefit allows you to choose how you want to get and stay healthy. We'll give you **\$380 per year** on a pre-loaded flex card that you can use to participate in wellness activities or purchase over-the-counter items.

#### Select Health Medicare Choice (PPO) H2246\_026

#### **Hearing Aids**

#### NationsHearing

We cover diagnostic hearing and balance evaluations under your plan's copay, as long as you visit an in-network provider and the evaluation is done in an outpatient setting. Hearing aids are available in six tiers:

Tier 1: Entry - \$325 per aid Tier 2: Basic - \$499 per aid Tier 3: Prime - \$799 per aid Tier 4: Preferred - \$1,099 per aid Tier 5: Advanced - \$1,399 per aid Tier 6: Premium - \$1,799 per aid

**NOTE**: Costs are per hearing aid. Hearing aid copays do not go towards the Member Out-of-Pocket Maximum.

#### **Vision Coverage**

This plan includes vision services, such as an annual routine eye exam and a vision hardware benefit.



#### **Healthy Living Incentive**

Get up to **\$160 a year** loaded onto your flex card for completing activities that keep you healthy, like your annual physical, cancer screenings, and immunizations.

#### Papa Pals - Companionship Services

Get connected with a *Papa Pal* to lend companionship services and help with daily living activities such as technology lessons, light house tasks, and help with errands.

#### **Meals After Hospital Stay**

Receive up to **14 days of meals** after you are discharged from an inpatient hospital or skilled nursing facility stay, based on need, at no cost to you. Prior authorization by a Care Manager is required.

#### Transportation

Our plan includes non-emergent medical transportation at no additional cost. This means you can get up to 24 one-way trips to and from your doctor's appointments, facilities, or pharmacy.

## **Multi-Language Interpreter Services**

### 1-855-442-9900 (TTY:711)

Select Health obeys federal civil rights laws. We do not treat you differently because of your race, color, ethnic background or where you come from, age, disability, sex, religion, creed, language, social class, sexual orientation, gender identity or expression, and/or veteran status. This information is available for free in other languages and alternate formats by contacting Select Health Medicare at **855-442-9900 (TTY: 711)** 

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-855-442- 9900**. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电1-855-442-9900。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可 能存有疑問,為此我們提供免費的翻譯服務。如需 翻譯服務,請致電 1-855-442-9900。我們講中文的 人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-855-442- 9900**. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurancemédicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-855-442-9900.** Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-855-442-9900 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-855-442-9900**. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-855-442-9900 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다. Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону1-855-442-9900. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic. إننا نقم خدمك المترجم الفوري المجانية لإلجابة عن أي أسلة نتعلق بالصحة أو جدول الدوية لدينا. للحصول على مترجم فوري ليس عليك سوى االتصال.بنا على 1-855-442-9900 سيقوم شخص ما يتحدث العربية بساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-855-442-9900 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-855-442-9900**. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Português:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1-855-442-9900**. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-855-442-9900. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-855-442-9900**. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-855-442-9900にお電話ください。 日本語を話す人 者 が支援いたします。これは無料のサービスです。

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Select Health Medicare 1-855-442-9900 (TTY: 711) / Select Health: 1-800-538-8038

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. 注意:如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電. **TTY: 711)**.

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