

Provider Benefit Tool: Viewing Member Benefits and Eligibility

Get the answers you need quickly. Follow the steps below to view member benefits information in the Provider Benefit Tool.

- 1 Open the [Provider Benefit Tool](#), and log in using your secure log-in information.

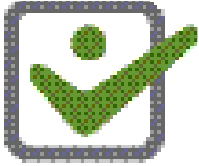
NOTE: Not a current user? If you do not have access to the secure Provider Portal, be sure to click on the "Request Access" link.

- 2 Search for a member's policy by entering the member ID number found on their member ID card. The member's policy and eligibility will open in the same screen below where you entered the ID number (see step 3 on the next page).

NOTE: Once you log in, you will see the full tool bar and tabs for navigating the Provider Benefit Tool.

NOTE: You can always access FAQs from the top ribbon in the Provider Benefit Tool to get the answers you need if you get stuck while checking eligibility or benefit information.

Continued...



Viewing Member Benefits and Eligibility, Continued

- 3 Click on the "Patient Name" to open patient/member information.

selecthealth PROVIDER BENEFIT TOOL

Search Pre-Auth Status Provider Update FAQ Contact Us

SEARCH Quick Search Patient Lookup Browse Claims

Search for Patients, Claims, or Remittance Advice using any form of numeric ID
Subscriber ID, Claim ID, Check Reference ID, SSN, Medicaid, Check Number

ID NUMBER
80 SEARCH

For a more comprehensive overview of a patient's previous medical coverage history, please use the Patient Lookup link above and search by Name and DOB.

Patients (1)

PATIENT NAME

PATIENT ID SSN DATE OF BIRTH GENDER RELATIONSHIP TO SUBSCRIBER
Subscriber

Coverage Plan Eligibility Period
Medical SelectHealth Care ✓ 04/01/2022 to present

ADDRESS

SUBSCRIBER NAME

SUBSCRIBER ID SSN PHONE

GROUP
ST. LUKE'S HEALTH SYSTEM

- 4 Then, scroll down to view policy details.

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Patient ID Date of Birth Subscriber Name Subscriber ID Group
ST. LUKE'S HEALTH S...

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Policy Details

MEDICAL

SELECTHEALTH CARE
04/01/2022 - Present

MEMBER PAYMENT SUMMARY (MPS) PRINT

Deductible Accumulators

SERVICE TYPE	INDIVIDUAL	FAMILY
PARTICIPATING	\$1,500.00 maximum	\$9,999,999.99 maximum
	\$1,262.37 total met	\$1,262.37 total met

Copay and Coinsurance

SERVICE TYPE	COPAY	DEDUCTIBLE	COINSURANCE
MEDICAL DEDUCTIBLE INDIVIDUAL	\$0.00	\$1,500.00	0%
OFFICE PCP AFTER DEDUCTIBLE	\$0.00	\$0.00	20%
PHYSICAL THERAPY OUTPATIENT	\$0.00	\$0.00	20%
OFFICE SCP AFTER DEDUCTIBLE	\$0.00	\$0.00	20%

Out of Pocket

Policy Disclaimer

This is not a guarantee of coverage or payment. The estimate shown here may vary from the actual benefit received when the claim is submitted. Differences may be due to the deductible or annual maximum plan payment being met, changes in how the service is billed, or changes in the applicable SelectHealth coverage policy.

This service may not be covered if there are changes in eligibility, the member is in an applicable waiting period, or the claim needs to be coordinated with another carrier. Please contact SelectHealth if you have questions.

- 5 Click on the Member Payment Summary (MPS) to view patient benefits. Each plan type/member will have a unique MPS, please review [Understanding the Member Payment Summary](#) if you are new to using these documents.

Still have questions? Please contact Member Services at 801-442-3692 or email [Provider Web Services](#).