

# QPP Fall 2023 Fall Best Practice Conference

Select Health | Quality Provider Program September 27, 2023

**Quality Provider Performance Team** 

## Agenda

#### September 27, 2023, 7:30 AM to 9:30AM





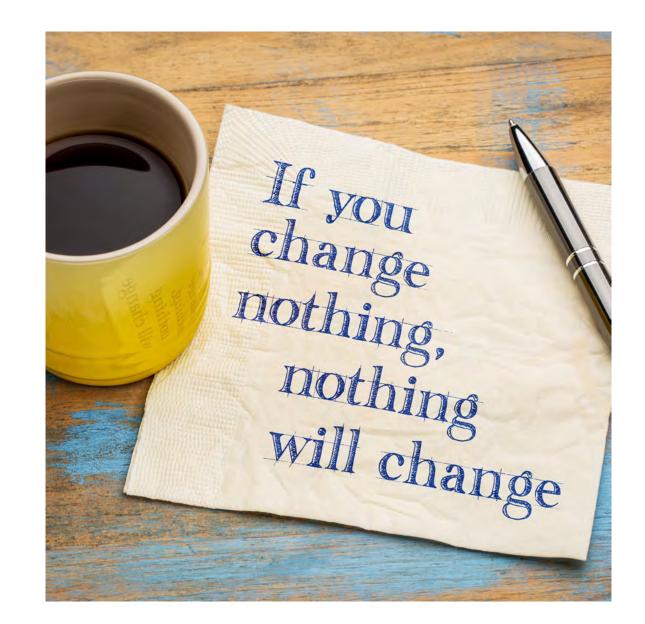
# Welcome!



## Change, Grow, Expand

## We are always looking to improve and touch more lives.

- New way to earn for quality work completed
- New programs
- New markets
- Number of clinics doubled
- Size of the QPP team doubled







## Care Coordination: The "Why"

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Krista Schonrock, MD, MMM, FACP Senior Medical Director and AVP, Select Health

#### How long would it take to build a house alone?









#### How about when it gets rough?







#### Why not use a team?







## Why your work matters Team-based vs individual approach

Where do we want to be in 6 months? 6 years?

#### **INDIVIDUAL**

We do not want to shovel snow again this winter (we don't want to repeat what didn't work or was unpleasant).

#### <u>TEAM</u>

Because we are all under one roof:

- Each part of the team has an opportunity to share their skills.
- As a team, we can ensure a much quicker and more definitive result.



## Why your work matters Team-based vs individual approach

#### RESILIENCE

#### **INDIVIDUAL**

- Provider and patient feel isolated.
- There is less overall satisfaction.
- The support team fells marginalized.

#### <u>TEAM</u>

- Provider and patient know they have support.
- All team members feel more satisfaction.



# Why your work matters- QPP outcomes **Team-Based vs Individual Approach**

**Team-based** — **improved outcomes** 

1.37 times more adolescent and child well visits

1.56 times more patients with diabetes with controlled A1c.

410,081 care gaps closed (as of August 31, 2023), resulting in 8.3% improvement in the population health over 2022.

Deliveries are 3 times less likely to be associated with a neonatal abstinence syndrome (NAS)

QPP reports data as of 9/12/2023



## Why your work matters — QPP outcomes Team-based vs individual approach

#### **Team-based** — increased revenue

Programs	Average Earnings	Average Potential Earnings
Primary Care	\$56,392	\$106,332
Behavioral Health	\$3,841	\$6,300
Women's Health	\$41,615	\$103,763

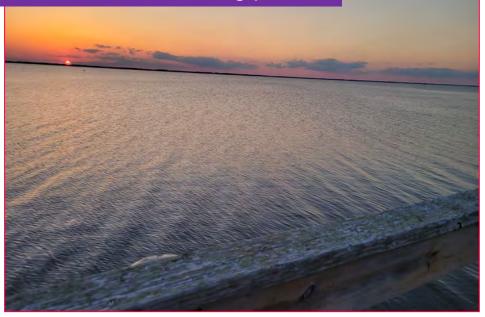
QPP reports data as of 9/12/2023



### Why your work matters Team-based vs individual approach

What about your relationship with payers and community providers?

You are the small fish in the big pond.





- A close relationship with direct contacts (QPP team)
- Resources in the community through payer sources







# Thank you!

