Practice Management Online Tools

SelectHealth offers a wide range of online resources to support your practice needs.

selecthealth.

SelectHealth Web Resources

Public Site: selecthealthphysician.org

Secure Provider Portal

SelectHealthPhysician.org

Access the secure Provider Portal ➡️

Find practitioner tools: ➡️

- Policies & Procedures
- Provider & Facility Search
- EDI (for filing claims electronically)
- Government Programs

Other links include: ➡️

- Provider Reference Manual
- IntermountainPhysician.org

selecthealth. P

| PRACTICE MANAGEM

☑ Secure Content Login

Physician Tools

Policies & Procedures
Dental
Pharmacy
Provider & Facility Search
SelectHealth Public Sites
EDI
Government Programs

Provider Reference Manual

IntermountainPhysician.org

CareAffiliate

Help2 Clinical Desktop

selecthealth.

Navigating selecthealthphysician.org

From the top of the home page, hover over this blue bar. A drop-down menu will appear with a variety of options.

Download and complete online, fillable forms for preauthorization. Be sure to attach relevant documentation.

Preauthorization lists indicate when preauthorization is required for each plan type.

Access tools, links, and patient handouts.

Search for in-network facilities and providers.

Keep up to date on news related to coverage changes, medical policies, and coding with *Provider Insight* newsletters (issued in February, May, August, and November).

Know who to call for answers to your questions.

Access information on Medicare, Medicaid, CHIP, and FEHB.

selecthealth. Physician

PRACTICE MANAGEMENT	PROVIDER SUPPORT	SERVICES	TOOLS

Practice Management Forms
- Provider Appeal Form
- ID Card Guides
- Preauthorization Forms

Practice Management Resources
- Remittance Advice (Example)
- Remittance Advice (Key)
- SelectHealth Preauthorization Lists

Provider Insight Newsletters
- Current Utah Issue
- Current Idaho Issue
- Utah Archive
- Idaho Archive

Provider Support
- Care Process Models (CPM's)
- Healthcare Common Procedure Coding System (HCPCS)
- ICD-10 Implementation FAQ
- National Correct Coding Initiative Edits (NCCI)

Services
- Language Services
- Medical Benefits
- Prescription Drug Benefits
- Government Programs

Contact Us
- Contact Us

Tools
- Behavioral Health Resources
- Facility Search
- Provider Search
- Intermountain Services

Navigating, Continued

Learn about requirements for compliance training and attestation.

Learn about cultural competency training and resources to enhance member-centered care for patients from all cultures.

Discover COVID-19 interim measures SelectHealth is taking to support our providers and members.

Accessing the Provider Portal

What is the Provider Portal?

The Portal is a secure content website where providers can access key tools and resources not available on the public site due to the need for patient health information safeguards.

The next slide addresses key tools for your behavioral health practice, which are accessible via these icons.
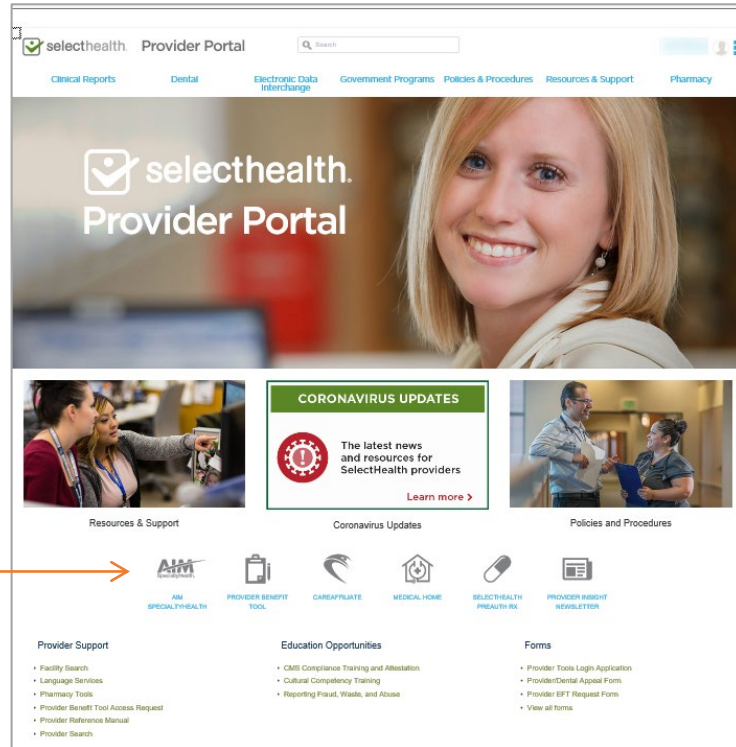
How do I get access to the Portal*?

For new accounts, complete and submit **BOTH of these forms**:

- Information Technology Service Agreement (ITSA)
- SelectHealth Secure Provider Tools Login Application

For a new user on an existing account, submit **ONLY** the SelectHealth Secure Provider Tools Login Application.

Email completed documentation to providerwebservices@selecthealth.org.

* Access to online claims and eligibility information is available to participating providers only. Noncontracted providers can call Member Services at **800-538-5038** for benefits, eligibility, and claims information.

Navigating the Provider Portal

How do I check on eligibility and claim status?

The Provider Benefit Tool allows providers to search for a member's eligibility, check claim status, search for a remittance advice, and submit additional documentation online for a claim.
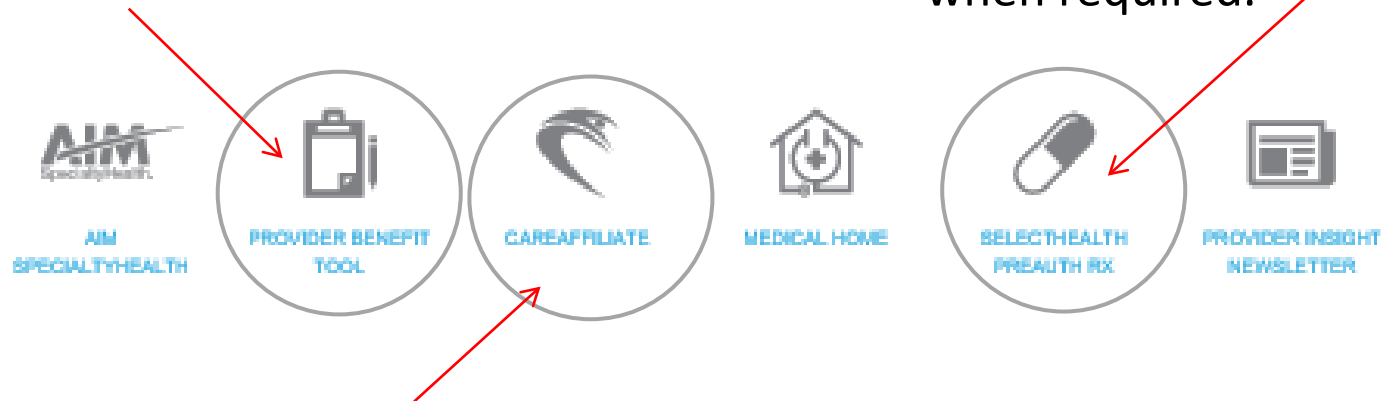
What about preauthorization for medications?

The SelectHealth Preauth Rx tool can be used for prescription preauthorization, when required.

AIM
SPECIALTYHEALTH

PROVIDER BENEFIT TOOL

CAREAFFILIATE

MEDICAL HOME

SELECTHEALTH PREAUTH RX

PROVIDER INSIGHT NEWSLETTER

What if I need preauthorization for a client's care?

Use Care Affiliate to submit, track, and (in many cases) receive auto approval for preauthorization requests **for admissions to facilities**, including hospitalizations that are not for urgent or emergency conditions. To get started, access a short training course or contact a Care Affiliate expert at careaffiliate@selecthealth.org.

Getting Started with the Provider Benefit Tool

From the screen that opens when you click on the Provider Benefit Tool icon on the Provider Portal, you can find information on all key functions related to the tool. This FAQ tab offers links to information on commonly asked questions. The FAQs are also available to the public at: https://selecthealth.org/pbt/faq#claim-documentation.

For more information or assistance, contact Provider Web Services by phone or email.
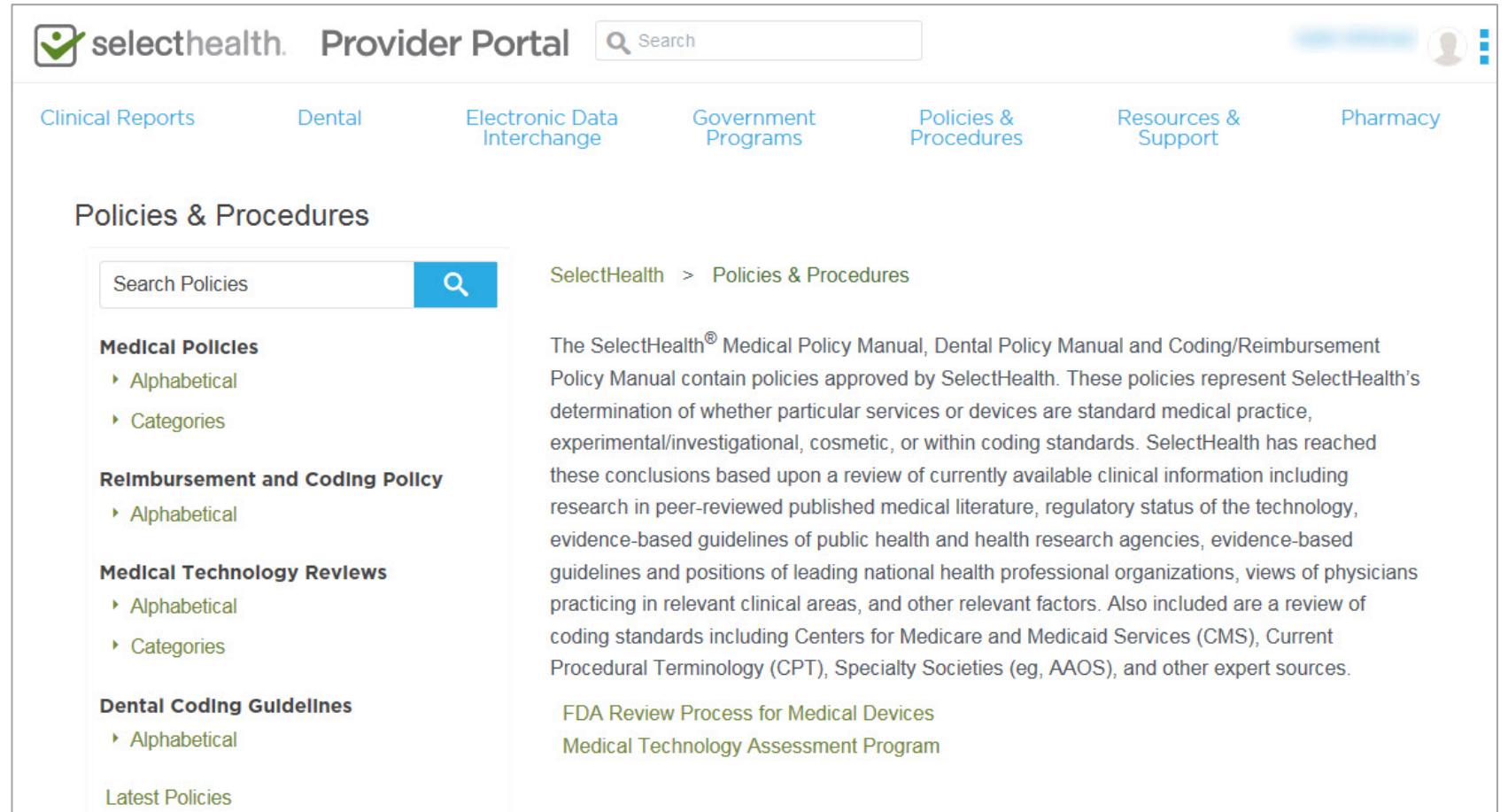
Provider Benefit Tool, Continued

This tab indicates search options available for locating patients, claims, or remittance advice.

Finding Medical/Dental Policies & Procedures
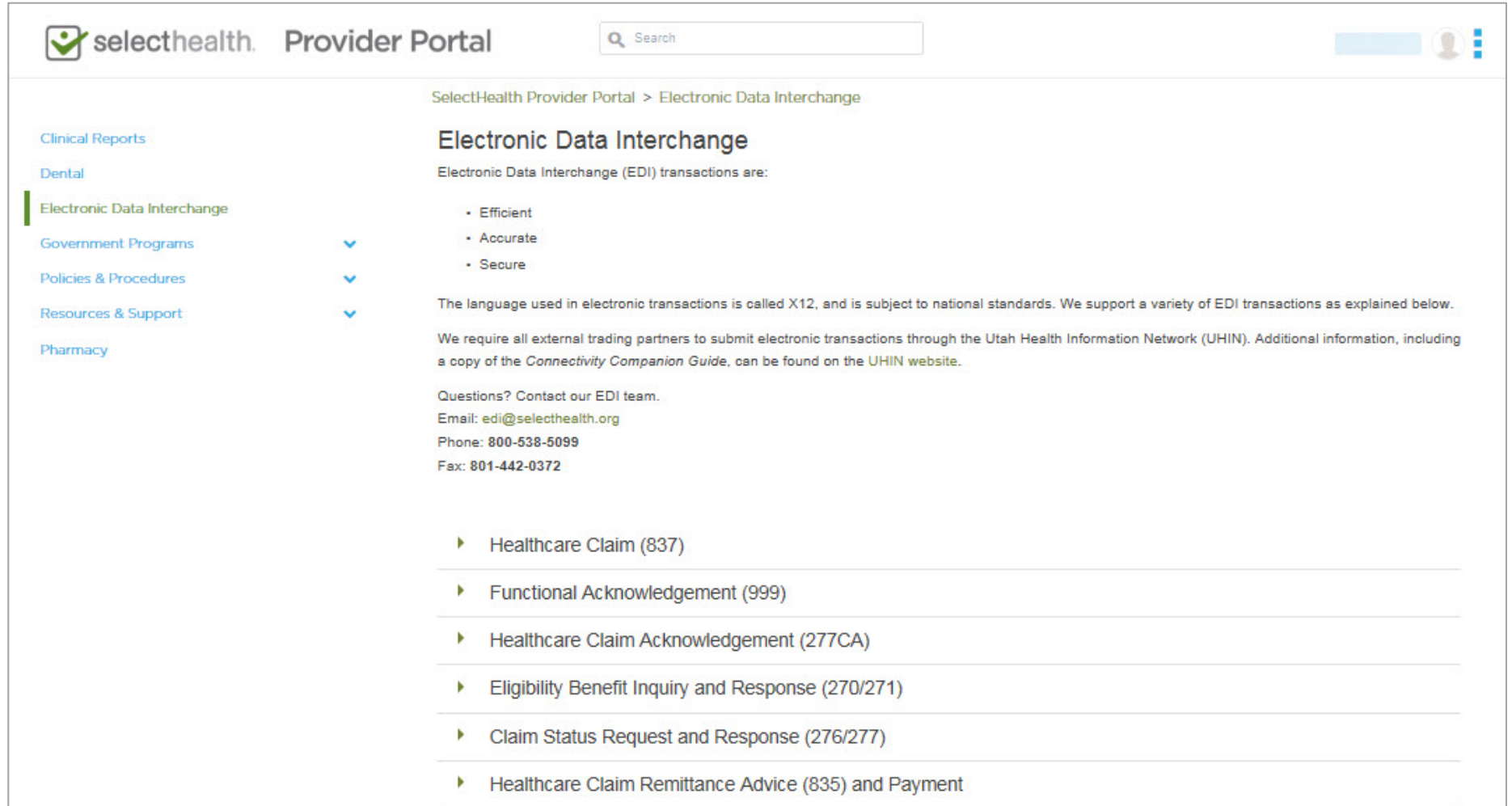
Access and download pertinent policies and procedures for your practice.

Accessing Electronic Data Interchange (EDI)

Locate information and forms on the Provider Portal to use EDI in your practice. For more information on EDI, access [Claims Management](#) information.