

# Accessing Select Health Online Tools

## Participating Provider Instructions

Select Health maintains a secure Provider Portal to protect member and provider information. This site requires a secure access login and enrollment in 2-step authentication. It features access to:

- **CareAffiliate** (for online preauthorization)
- **Provider Benefit Tool** (for quickly tracking member eligibility and claims submissions)
- **Claims Payment Forms** (electronic funds transfer/direct deposit and 835/electronic remittance advice forms)

These are available to all Select Health contracted providers/facilities and their authorized staff/proxies. We encourage you to save time by using these resources if you already have access and to sign up for access if you are new to these resources.

### SET UP FIRST-TIME ACCESS

You will need to submit **BOTH**:

1. **The [Login Application](#)** — The official request for access; list **all** new users on this form.
2. **The [Information Technology Services Agreement \(ITSA\)](#)** — An agreement between your office and Select Health regarding access to the Select Health system. You need only complete and return pages 1 and 14 of the agreement.

**To add a user to an existing account**, you only need to submit the login application.

Note that you will need to download and complete the Login Application using Google Chrome; there may be some functional limitations if using Internet Explorer.

Email all completed documentation to [providerwebservices@selecthealth.org](mailto:providerwebservices@selecthealth.org).

### SET UP 2-STEP AUTHENTICATION

Select Health and Intermountain are committed to enhanced cybersecurity. Download [instructions](#) to help you quickly get set up.

### QUESTIONS?

Contact Provider Development by calling **800-538-5054** or by sending an email to [providerwebservices@selecthealth.org](mailto:providerwebservices@selecthealth.org)

