



Genetic Testing/Radiation Oncology Preauthorization: Carelon FAQs

SelectHealth partners with Carelon Medical Benefits Management (formerly AIM) to manage preauthorization requests for genetic testing and radiation oncology for commercial, Medicare, Medicaid, and Children’s Health Insurance Program (CHIP) plans. Working with Carelon, SelectHealth can improve member access to quality care while reducing costs associated with



unnecessary or inappropriate treatment. Through their portal, Carelon reviews treatment plans against clinical appropriateness criteria to help ensure that care aligns with established evidence-based medicine.

HOW DO I ACCESS THE CARELON PORTAL?

You will find a link on the SelectHealth Provider Portal (secure login required). Use this link when your practice prescribes a cancer treatment regimen for a patient covered by SelectHealth. When submitted to Carelon for review, the prescribed regimen is compared against a comprehensive database of current, evidence-based Carelon Cancer Treatment Pathways. If the planned regimen does not align with an Carelon Pathway, information on evidence-based alternatives may be presented for your review.

WHAT SERVICES REQUIRE PRESERVICE REVIEW?

Use Carelon to obtain pre-service review as indicated in the table below. Note the following:

- > CPT codes requiring preauthorization will be the same for SelectHealth and Carelon.
- > Requests for testing at in-network laboratories that meet medical necessity criteria are approved in real time.

- > Decisions for requests using out-of-network labs may take longer to evaluate and communicate.
- > Some plans may not cover certain services, regardless of a preauthorization request.

HOW DO I REQUEST A REVIEW OR VERIFY A PREVIOUS REQUEST?

Contact Carelon to request a review or to verify that an order number has been issued via:

- > The Carelon ProviderPortalSM (using a single sign on within the SelectHealth portal). This fully interactive resource processes requests in real time against clinical criteria.
- > Phone at **844-377-1281** (8:00 am to 5:00 pm MST).

WHERE CAN I FIND ADDITIONAL RESOURCES?

Learn more by accessing these resources:

- > **Genetic Testing:** Covers the clinical appropriateness review process and features, upcoming webinars, tutorials and FAQs, and worksheets to help you gather information needed for review requests
- > **Carelon medical necessity criteria:** Covers genetic counseling requirements for selected tests

Genetic Testing	Radiation Oncology (non-emergency, outpatient modalities)
<ul style="list-style-type: none"> • Genetic testing for hereditary cardiac disease, hereditary cancer susceptibility, and single-gene and multifactorial conditions • Pharmacogenetic testing and genetic testing for thrombotic disorders • Reproductive carrier screening and prenatal diagnosis • Molecular testing of solid and hematologic tumors and malignancies • Whole exome and whole genome sequencing 	<ul style="list-style-type: none"> • Intensity-modulated radiation therapy (IMRT) • Stereotactic radiosurgery (SRS) • Stereotactic body radiotherapy (SBRT) • Brachytherapy of the esophagus, biliary tract, penile tumor, uterine tandems/vaginal ovoids or breast only (For CHIP members, uterine tandems/vaginal ovoids only) • Proton beam therapy (PBRT) • Lutathera[®], Zevalin[®], and Xofigo[®]