

Provider Insight Archive: Utah Edition

Select Health® News	Pharmacy & Dental News	Intermountain News	Medicare News	Community Care (Medicaid) News	Practice Management Resources	Quality Provider Program (QPP) News
February 2024 Issue						
<p>Get a preview of the new Provider Portal coming soon.</p> <p>Learn about protecting PHI from AI agent calls.</p> <p>Access new credentialing tools now available online.</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Learn about Intermountain-employed providers no longer needing to submit DOPL statements.</p>	<p>Access resources for helping patients with advance care planning.</p> <p>Review reminders for submitting statin exclusions.</p>	<p>Get information on increasing Medicaid well-child visits.</p> <p>Learn about our new High-Risk Reward Program</p> <p>Review reminders about Medicaid enrollment and Utah's Known Participating Provider List.</p>	<p>Read about the benefits of switching to CareAffiliate®.</p> <p>Get up to date on colorectal cancer screening and claims coding for blood pressure.</p> <p>Access "Navigate," a one-page overview of online links and phone numbers for providers to quickly get the support they need.</p>	<p>Check out updated online resources.</p>
November 2023 Issue						
<p>Read a message from CEO Rob Hitchcock about our 5-star Medicare success.</p> <p>Review important annual reminders for network providers.</p> <p>Access contact information for your network engagement team.</p>	<p>Learn details about the RXCore five-tier formulary changes for 2024</p> <p>Discover how to use the dental claims history function in the Provider Benefit Tool.</p>	<p>Review immunization updates and ACIP highlights from the October meeting.</p>	<p>Learn all about the new Select Health Medicare + Kroger plan and how it benefits members.</p>	<p>Find information on Medicaid unwinding.</p> <p>Get background on HEDIS measure Lead Screening in Children (LSC) for those ages 2 and under.</p> <p>Review reminders about flu shots and COVID vaccines.</p>	<p>Access HEDIS measure overviews for FBC, KED, WCC</p> <p>Learn about:</p> <ul style="list-style-type: none"> • Antibiotic awareness • How care management supports your practice • Claims coding for blood pressure • Policy/coverage guidelines for newly released RSV vaccine 	<p>Link to the 2023 Fall Best Practices Conference videos and presentations.</p> <p>Review data on how the program improves patient outcomes.</p>

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August 2023 Issue						
<p>Canyons Region President Announced</p> <p>Encouraging patients to select a primary care physician (PCP)</p> <p>Member rights and responsibilities overview</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from June meetings</p> <p>Weight stigma in healthcare</p>	<p>CMS Stars Measure: Osteoporosis Management in Women Who Had a Fracture</p> <p>New reimbursement and claims payment approach</p> <p>Reminder about submitting statin exclusions eacy year</p> <p>Fall Prevention Week: September 18–22, 2023</p>	<p>CHIP and well-child visits for ages 3-18</p> <p>Medicaid policies and requirements</p> <p>Retro Enrollment for PRISM program being extended to October 5, 2023</p>	<p>Automate Select Health preauthorization requests with CareAffiliate®</p> <p>Claims coding to use for blood pressure</p>	<p>2023 Fall Best Practice Conference</p>
May 2023 Issue						
<p>Understanding Tiered Benefit Plans</p> <p>Insights from our Executive Team – Nate Foco</p> <p>Alert: Changes to Carelon Preauthorization Process</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization Updates and ACIP Highlights</p> <p>New Intermountain House Calls Pilot Program</p>	<p>New Medicare Reimbursement and Claims Payment Approach</p> <p>Change to Eligibility Criteria for Sacroiliac Joint (SIJ) Injections</p>	<p>Mental Health Outlook: The Need for Timely Post-Discharge Follow Up</p> <p>Medicaid Policy and Requirements Updates</p> <p>Retro Enrollment for PRISM Program Extended to October 5, 2023</p>	<p>COVID-19 Coverage Changes</p> <p>Online Preauthorization Self-Service Tools</p> <p>Switch to CareAffiliate® and CareAffiliate Recent Updates</p> <p>Improving our Online Provider Experience</p> <p>Substance Use Disorders: Documentation and Coding Guidelines for Patients Admitted to Rehab Facilities</p> <p>Appeals and the Provider Benefit Tool</p>	<p>Your Role in Quality Healthcare</p> <p>Illumicare Gaps Tool Makes Identifying Gaps in Care Easy</p>

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February 2023 Issue						
<p>Rob Hitchcock named President and CEO</p> <p>2023 credentialing and contracting for Utah affiliate providers</p> <p>Preauthorization requirements for skilled nursing visits</p> <p>AIM Specialty Health name change</p> <p>Select Health hospital privileging policy</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>No Intermountain News in this issue</p>	<p>Health Outcomes Survey (HOS) and the member perception of care</p> <p>Submit statin exclusions each year</p>	<p>Information on:</p> <ul style="list-style-type: none"> • Upcoming changes to Medicaid continuous enrollment • Requesting preauth • Medicaid eligibility • 988 suicide and crisis lifeline phone number • Programs that support pregnant women on Medicaid • High-Risk reward program • Best approach for colorectal cancer screenings 	<p>How Select Health Care Management services help with social determinants of health</p> <p>Guidelines and resources for managing hypertension</p> <p>How to use the Provider Benefit Tool self-service resources</p> <p>New CareAffiliate resources</p> <p>Change Healthcare's Coding Advisory tool</p>	<p>Why these programs make sense for your patients and your practice</p> <p>Best practices for pediatric well care visits</p> <p>New program materials available online</p>
November 2022 Issue						
<p>Earning 5-star rating for a second year in a row</p> <p>Quarterly ADA attestation for the provider directory</p> <p>No Surprises Act</p> <p>Improving credentialing and contracting turnaround for Utah affiliate providers</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from October meetings</p> <p>Updates on the new CEO and name change for Intermountain</p>	<p>Epidural procedures that now require preauthorization</p> <p>How the Dual Special Needs Plan will pay physicians the full Medicare fee schedule in 2023</p> <p>Keeping provider data current in NPPES</p> <p>Submit statin exclusions by end of year</p>	<p>Compliance updates and enrollment and coverage reminders</p>	<p>Detailed information on expanded online resources and care management for older adults with depression</p>	<p>Upcoming changes and enhancements to the Medical Home program, including a new name, "Select Health Quality Provider Program"</p>

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August 2022 Issue						
<p>Improvements to credentialing and contracting turnaround for Utah affiliate providers</p> <p>Updates on quarterly ADA attestation, advance directives, and accessing policy resources online.</p>	<p>A formulary overview of medications for members with diabetes</p> <p>No Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from June meeting</p>	<p>Coding for statin measure exclusions on claims each year</p> <p>Keeping provider data current in the National Plan & Provider Enumeration System (NPPES)</p>	<p>Reminders for patients with Medicaid coverage related to checking eligibility, helping keep eligible patients covered after the COVID public health emergency, and validating CLIA enrollment</p>	<p>Links to newly updated Care-Affiliate® resources and helpful information on:</p> <ul style="list-style-type: none"> • Preventing falls • Easing pediatric-to-adult transitions • Expediting a preauthorization/appeal • Metabolic monitoring • Managing hypertension 	<p>Kidney Health Evaluation for Patients with Diabetes (KED)</p> <p>A “save-the-date” reminder for the Fall Best Practices Conference</p>
May 2022 Issue						
<p>Select Health adding the University of Utah facilities and providers to its Medicare Advantage network</p> <p>Quarterly ADA attestation reminder</p> <p>HEDIS news</p> <p>A copy of our Member Rights and Responsibilities</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from February meetings</p>	<p>Using the Health Outcomes survey to drive conversations with patients</p> <p>Next steps for patients hesitant about taking a statin,</p> <p>Dual-Eligible Special Needs Plan (D-SNP)</p>	<p>Claim denials due to non-registered NPI numbers</p> <p>Helping members stay covered following the end of the COVID-19 Health Emergency</p> <p>Deadline to validate state enrollment</p> <p>Medicaid/CHIP vaccine news</p> <p>Language services available</p> <p>Dental resources available to Medicaid members.</p>	<p>Detecting and educating patients at risk for domestic violence</p> <p>Advance directives</p> <p>Avalon Trial Claim Advice tool now available</p> <p>Care Management resources to support provider practices</p>	<p>Overview of QPP programs</p>

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February 2022 Issue						
<p>Retirement of Bob White and Dr. Russ Kuzel</p> <p>Select Health accomplishments from 2021 and looking to the future</p>	<p>Opioid prescribing resources and links</p> <p>No Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from January meetings</p>	<p>Cost savings for 100-day supplies of maintenance medications</p> <p>Changes to AIM request process for Medicare Advantage members</p> <p>Coding for statin measure exclusions on claims each year</p>	<p>No Medicaid News in this issue</p>	<p>Recent updates to CareAffiliate®</p> <p>Colorectal cancer screening best practices</p> <p>Role of outcome measures in rehab therapy interventions</p> <p>Review of preventive care guidelines for adolescents (all guidelines available online - secure login NOT required)</p> <p>Updated resources for managing eating disorders</p>	<p>Information on new online resources, including 2022 Measures Booklets and program templates</p>