



Provider Reference Manual

Select Health Quality Provider Program*

Women's Health
September 2023



* In Idaho, the program is referred to as the Quality Provider Plus Program.

Table of Contents

2023 QUALITY PROVIDER PROGRAM WOMEN'S HEALTH MEASURES: QUICK GUIDE.....	3
PULLING REPORTS FROM THE QUALITY PROVIDER PROGRAM CLINICAL REPORT HUB.....	4
How to Pull Provider Rates from the Clinical Summary Report.....	5
How to Download a Gaps in Care List	7
USING THE QUALITY DATA CORRECTIONS (QDC) TOOL.....	9
QDC Tool Instructions: Submitting a Correction.....	9
Allowable Corrections Guide: Chlamydia Screening.....	15
APPENDIX: OTHER RESOURCES.....	16
How to Format a Gaps List in Excel.....	16

2023 Quality Provider Program Women's Health Measures: Quick Guide

(For more details, refer to the [Quality Provider Program 2023 Quality Measures: Women's Health](#) booklet.)

Measure	Description	Eligible Members	Frequency	Payment
Prenatal Depression Screening	Depression screening with prescribed screening tool (PHQ9)*	All pregnant members	Once during pregnancy	<ul style="list-style-type: none"> \$35 per member gap closed Bonus eligible: If clinic reaches the 90% threshold, then provider will be paid \$25 per member screened before 30 weeks.
Prenatal Substance Use Screening	Substance use disorder screening with prescribed screening tool (4Ps)*			<ul style="list-style-type: none"> \$35 per member gap closed Bonus eligible: If clinic reaches the 85% threshold, then provider will be paid \$25 per each Member screened before 30 weeks
Postpartum Depression Screening	Depression screening with prescribed screening tool (EPDS)*	All postpartum members	Once any time 7 to 84 days postpartum	\$35 per member gap closed
Chlamydia Screening	Chlamydia test	All women ages 16-24 identified as sexually active	Once during the measurement year	\$25 per member gap closed
Social Determinants of Health (SDoH) Screening	Utilization of Z Codes for positive screenings identified with prescribed social needs screening tool (Z55-Z65)	All attributing Select Health members	Once during the measurement year	

* For a complete list of prescribed screening tools and qualifying Z codes, please see the [Select Health Quality Provider Program Quality Measures: Women's Health](#) booklet.

Pulling Reports from the Quality Provider Program Clinical Reports Hub

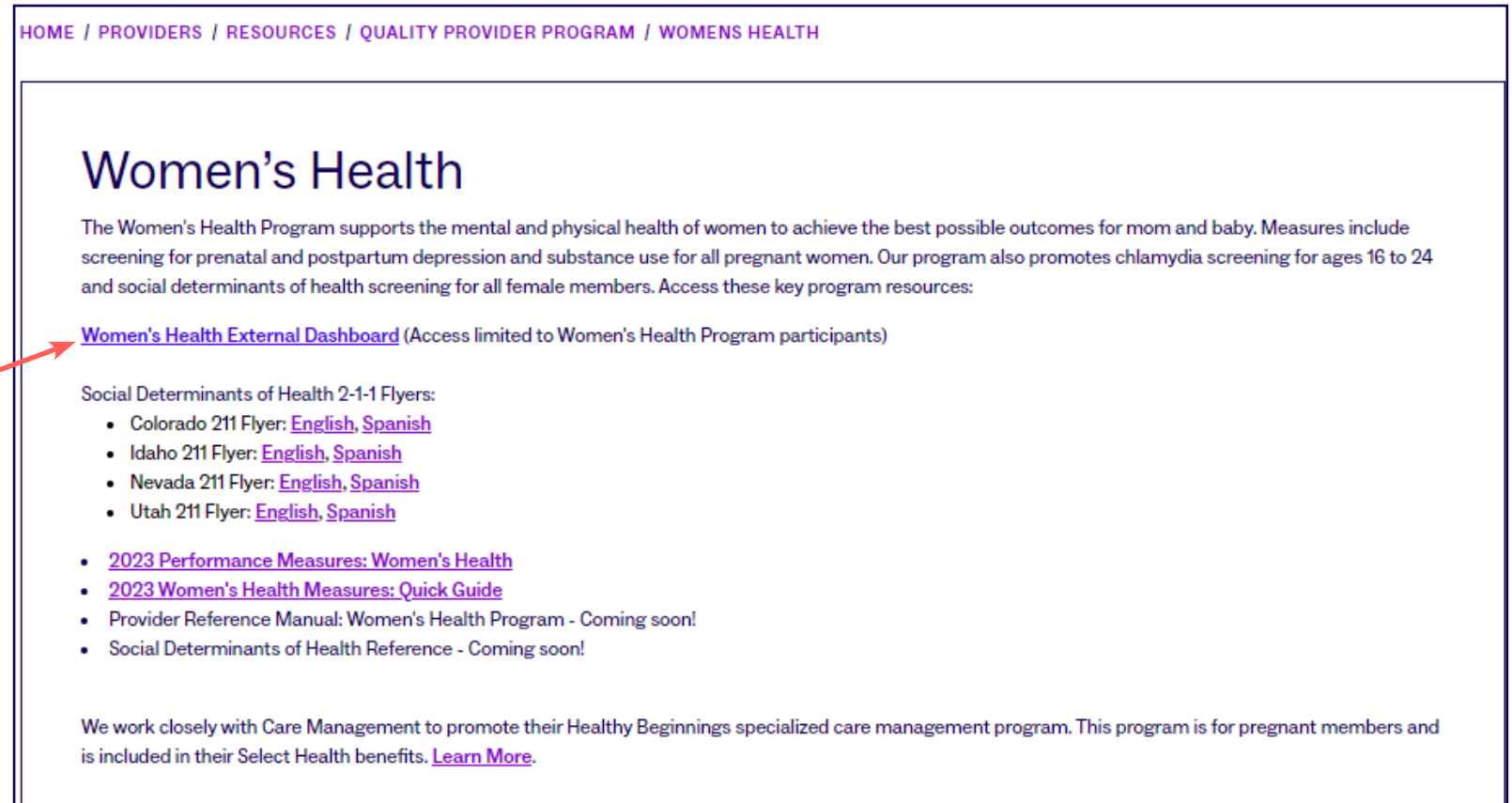
This Report Hub can be accessed from the [QPP area](#) of the Select Health provider website (see image at right).

This section covers two frequently accessed reports available at this location:

- 1 Quality Provider Program Clinical Summary
- 2 Quality Provider Program Gaps in Care for Download

The instructions that follow will guide you through pulling provider rates as well as a patient gaps list once you access the Report Hub.

Access your reports [here](#).
(Note that access is limited to current program participants)



HOME / PROVIDERS / RESOURCES / QUALITY PROVIDER PROGRAM / WOMENS HEALTH

Women's Health

The Women's Health Program supports the mental and physical health of women to achieve the best possible outcomes for mom and baby. Measures include screening for prenatal and postpartum depression and substance use for all pregnant women. Our program also promotes chlamydia screening for ages 16 to 24 and social determinants of health screening for all female members. Access these key program resources:

[Women's Health External Dashboard](#) (Access limited to Women's Health Program participants)

Social Determinants of Health 2-1-1 Flyers:

- Colorado 211 Flyer: [English, Spanish](#)
- Idaho 211 Flyer: [English, Spanish](#)
- Nevada 211 Flyer: [English, Spanish](#)
- Utah 211 Flyer: [English, Spanish](#)

- [2023 Performance Measures: Women's Health](#)
- [2023 Women's Health Measures: Quick Guide](#)
- Provider Reference Manual: Women's Health Program - Coming soon!
- Social Determinants of Health Reference - Coming soon!

We work closely with Care Management to promote their Healthy Beginnings specialized care management program. This program is for pregnant members and is included in their Select Health benefits. [Learn More](#).

NOTE: See [page 9](#) for Excel formatting tips customized for working with Gaps in Care data.

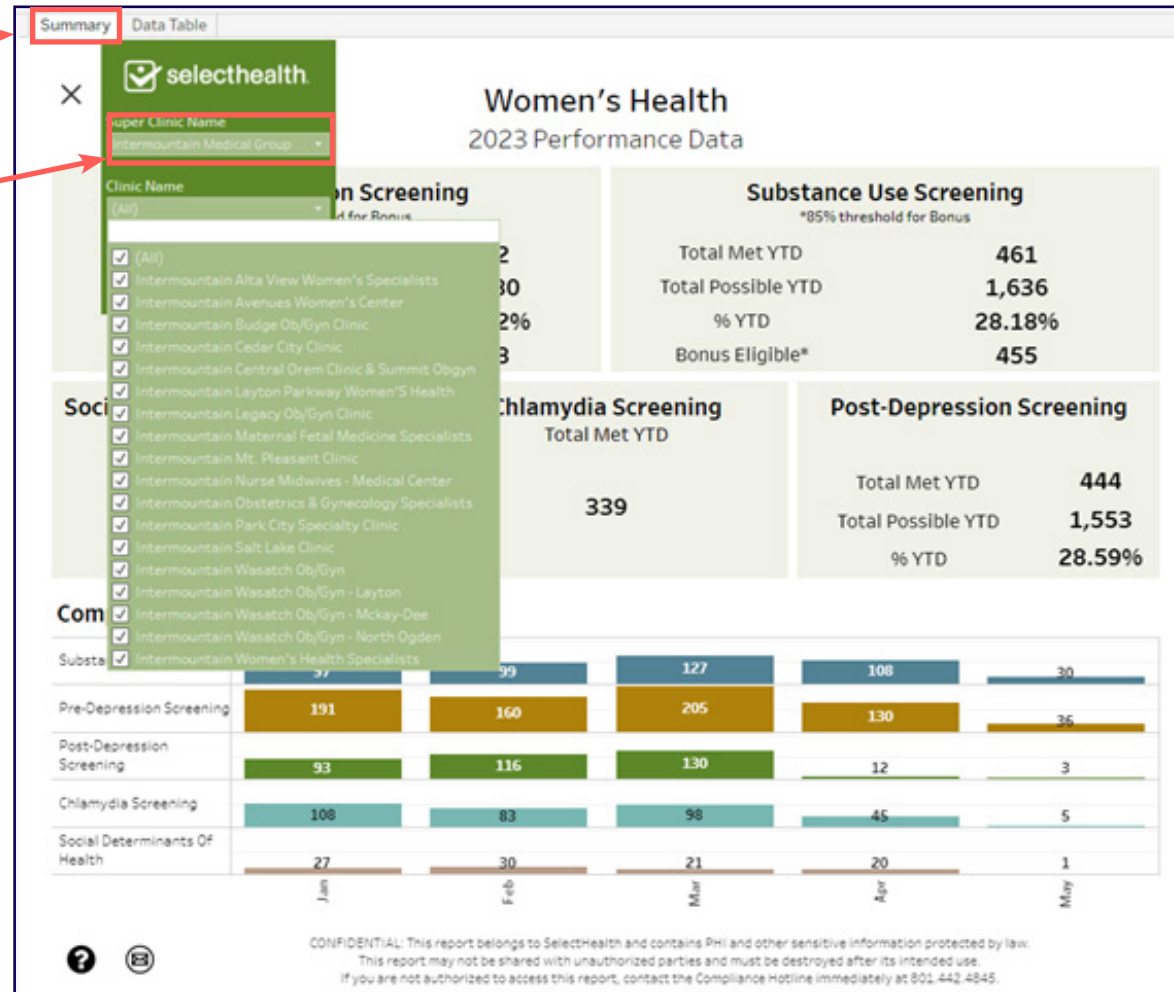
How to Pull Provider Rates from the Clinical Summary Report

Performance rates data allows you to track current clinic rates and number of member opportunities within your clinic. From the Quality Provider Program Report Hub link, follow the steps below:

Access Clinic-Specific Data

The "Summary" tab offers filters for refining your data search.

Use the filter to select the Super Clinic, Clinic Location, and Provider information desired.



Pulling Provider Rates, Continued

The screenshot shows a Tableau dashboard titled "Women's Health 2023 Performance Data". The dashboard is divided into several sections:

- Substance Use Screening**: Total Met YTD 461, Total Possible YTD 1,636, 28.18% Met, 455 Bonus Eligible*.
- Social Determinants Screening**: Total Met YTD 99.
- Post-Depression Screening**: Total Met YTD 444, Total Possible YTD 1,553, 28.59% Met.

A "Download" dialog box is open in the center, titled "Download", with the instruction "Select your file format." and the following options:

- Image
- Data
- Crosstab
- PDF
- PowerPoint
- Tableau Workbook

At the bottom of the dashboard, there is a "Completed Screening Totals - Month" bar chart showing data for Jan, Feb, Mar, Apr, and May. The chart includes data for Substance Use Screening, Pre-Depression Screening, Post-Depression Screening, Chlamydia Screening, and Social Determinants Of Health.

CONFIDENTIAL: This report belongs to SelectHealth and contains PHI and other sensitive information protected by law. This report may not be shared with unauthorized parties and must be destroyed after its intended use. If you are not authorized to access this report, contact the Compliance Hotline immediately at 801.442.4845.

Download and select your preferred file format.

How to Download a Gaps in Care List

Patient gaps data allows you to track current member gaps for different populations, measures, specialties, and more.

Access the Gaps in Care Report and Export the Data

Click on the download button in top right corner.
Then, select "Crosstab" from the items here.

To download a list for corrections, click on the "Data Table" tab.

Additional filters may be added related to measure information and member search.

The screenshot shows the Tableau interface for the '2023 Womens Health OB Report / Data Table'. The 'Data Table' tab is selected in the top navigation bar. On the left, a filter panel is visible with fields for Super Clinic Name, Provider Name, Measure N., Measure S., Due Date, and Member N. The main view displays a table with columns: Age, Measure Name, Code, and Due Date. A 'Download' menu is open in the top right corner, with 'Crosstab' selected. The menu options are: Image, Data, Crosstab, PDF, PowerPoint, and Tableau Workbook.

To make sure you capture all relevant data, select "CSV" and then "Download."

The screenshot shows the 'Download Crosstab' dialog box. It has a title bar with a close button. Below the title, it says 'Select a sheet from this dashboard'. There are three sheet icons: 'ABOUT (2)', 'CONTACT (2)', and 'Data'. The 'Data' icon is selected with a checkmark. Below this, it says 'Select Format'. There are two radio button options: 'Excel' and 'CSV'. The 'CSV' option is selected. At the bottom right, there is a blue 'Download' button.

QDC Tool Instructions: Submitting a Correction

The QDC Data Correction Tool can be accessed via the [Quality Provider Program Report Hub](#). Use this tool to enter submissions and view approvals/submissions.

NOTE: Currently, Chlamydia Screening is the only measure allowing corrections to be submitted using the Quality Data Correction (QDC) Tool.

Report	Description	
2023 QPP Clinical Summary	Compilation of success metrics related to measures in 2023	
2023 QPP Gaps in Care List	Detailed list of Gaps in Care related to measures in 2023	
2023 QPP Gaps in Care for Download	Direct link to the Download tab on the Gaps in Care report for 2023	
2022 Medical Home Clinical Summary	Compilation of success metrics related to measures in 2022	
2021 Medical Home Clinical Summary	Compilation of success metrics related to measures in 2021	
2020 Medical Home Clinical Summary	Compilation of success metrics related to measures in 2020	
Hospital Census	List of members admitted to the hospital or ED in the last 7 days	
Case & Disease Management Patient List	List of members with active Case or Disease Management Cases	
Gaps in Care Form	Printable form for clinics to identify gaps in care	
Medicare Advantage STARS : Provider	5 HEDIS and 4 PQA Pharmacy/CMS measure performance data available by provider	
Quality Data Corrections Tool	Submit a correction for Medical Home data	

From the QPP Reports Hub, select the Quality Data Corrections Tool.

selecthealth

DeShayla Williams

Quality Data Correction Tool **Submissions**

Enter Another Correction

Correction	Member	Provider	Submitted By	Status	Comments	Entered Date	Status Reason Date		
Comprehensive Diabetes Care		Stanley Graham		Pending		06/08/2023	06/08/2023		
Comprehensive Diabetes Care		Stanley Graham		Pending		06/08/2023	06/08/2023		
Comprehensive Diabetes Care		Tiffanie Haun		Pending		06/08/2023	06/08/2023		
Cervical Cancer Screening		Barry Noorda		Pending		06/08/2023	06/08/2023		
Cervical Cancer Screening		Ryan Miller		Pending		06/08/2023	06/08/2023		
Cervical Cancer Screening		Harmony Schroeder		Pending		06/08/2023	06/08/2023		
Cervical Cancer Screening		David Bradshaw		Pending		06/08/2023	06/08/2023		
Cervical Cancer				Pending		06/08/2023	06/08/2023		

Once you log in, the report will default to the "Submissions" screen.

Note the "Enter Another Correction" button at top right.

QDC Tool Instructions: Submitting a Correction, Continued

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

EMPI * Or Member Id *

Provider Name *

Category * Measure * Component *

Add Attachment(s): Comment

Cervical Cancer Screening	JULYNN FRANSDEN	Barry Noorda	Kori Johnson	Pending	06/07/2023
Cervical Cancer Screening	ANGIE KING	Barry Noorda	Kori Johnson	Pending	06/07/2023

On the screen that opens, enter the EMPI number or Member ID number. Once you enter that number, use the tab or enter keys to auto-populate the patient information.

Enter the provider's last name. A drop-down list will display. The field will begin to auto-populate once you start typing the last name.

NOTE: You MUST select from the drop-down options that appear below this field for the correction to be submitted.

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

EMPI * Or Member Id *

Provider Name *

- Jones, Adrian | Marriage and Family Therapy |
- Jones, Logan | Family Medicine |
- Jones, Andrea | Physician Assistant |
- Jones, Ginger | Clinical Mental Health Counselor |
- Jones, Kashley | Nurse Practitioner, Family |

Component *

QDC Tool Instructions: Submitting a Correction, Continued

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

EMPI * Or Member Id * Patient Info

Provider Name *
Jones, Logan | Family Medicine |

Category * Measure * Component *

Add Attachment(s): Comment

NOTE: Refer to the Allowable Corrections Guide (beginning on [page 11](#)) for instruction and options.

Select the Category, Measure, and Component from the drop-down lists that appear when you click on the arrow at right of each field.

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

EMPI * Or Member Id * Patient Info

Provider Name *
Jones, Logan | Family Medicine |

Category * Measure * Component *
Chronic Disease Comprehensive Diabetes Care A1C Result

Measure Specific Correction

A1C Result Date * Hemoglobin A1c Result Value *

Add Attachment(s): Comment
Most Recent A1c

Review & Submit Reset

QDC Tool Instructions: Submitting a Correction, Continued

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

Admin, Reviewer, Operat... Search Enter Another Correction

Data Correcti

Add Submission Correction

EMPI * Or Member Id * Patient Info

Provider Name * Jones, Logan | Family Medicine | x

Category * Chronic Disease Measure * Comprehensive Diabetes Care Component * A1C Result

Measure Specific Correction

A1C Result Date * 4/7/2022 Hemoglobin A1c Result Value * 4.1

Add Attachment(s)*: A1C .pdf

Comment: Most Recent A1c

Upload supporting documentation and add any necessary comments.

NOTE: The only formats supported are .xls, .xlsx, .pdf, and .png file formats.

You can add multiple attachments; however, they must have different file names. If you upload a document with the same name, you will see an error message and will be able to replace the existing file or cancel the upload.

Select the "trash" button to delete an incorrectly uploaded document. You will then have the option to delete or cancel.

selecthealth. DeShayla Williams

Quality Data Correction Tool > Submissions

Admin, Reviewer, Operat... Search Enter Another Correction

Data Correcti

Add Submission Correction

EMPI * Or Member Id * Patient Info

Provider Name * Jones, Logan | Family Medicine | x

Category * Chronic Disease

A1C Result Date * 4/7/2022

Add Attachment(s)*: A1C .pdf

Delete Correction

Are you sure you want to delete the A1C .pdf File?

Delete Cancel

QDC Tool Instructions: Submitting a Correction, Continued

The screenshot shows the 'Add Submission Correction' form. At the bottom right, a red box highlights two buttons: 'Review & Submit' and 'Reset'.

Click on “Review & Submit” to have an opportunity to review a summary of your submission.

NOTE: You can “Reset” at any point to start over.

Once you have completed and reviewed all the fields, click on the “Submit” button.

The screenshot shows the 'View Submissions' summary form. At the bottom right, a red box highlights two buttons: 'Submit' and 'Cancel'.

QDC Tool Instructions: Submitting a Correction, Continued

To view the status of a correction you have entered, view the "Submissions" page.

Correction	Member	Provider	Submitted By	Status	Comments	Entered Date	Status Reason Date	
Comprehensive Diabetes Care		Stanley Graham		Pending		06/08/2023	06/08/2023	
Comprehensive Diabetes Care		Stanley Graham		Pending		06/08/2023	06/08/2023	
Comprehensive Diabetes Care		Tiffanie Haun		Pending		06/08/2023	06/08/2023	
Comprehensive Diabetes Care		Douglas Vogeler		Rejected		05/15/2023	05/16/2023	
Comprehensive Diabetes Care		Clarissa Peterson		Rejected		05/15/2023	05/16/2023	
Comprehensive Diabetes Care		Nancy Huber		Rejected		05/15/2023	05/17/2023	
Comprehensive Diabetes Care		Robert Rowe		Rejected		05/15/2023	05/17/2023	
Comprehensive Diabetes Care		Maria Villagrana		Rejected		05/15/2023	05/17/2023	
Comprehensive Diabetes Care		Verdon Walker		Rejected		05/15/2023	05/17/2023	
Comprehensive Diabetes Care		Bruce Grover		Rejected		05/12/2023	05/12/2023	
Comprehensive Diabetes Care		Meghan Newman		Rejected				
Comprehensive Diabetes Care		Nathan Brown		Rejected				
Comprehensive Diabetes Care		Kristen Romo		Rejected				
Comprehensive Diabetes Care		Shannon Quinn		Rejected				
Comprehensive Diabetes Care		Kristen Romo		Rejected				

To view more detail, select the "eye" icon next to the relevant submission.

The "View Submissions" window will display the details, including the status and reasons for any rejection/comments from the reviewer.

View Submissions

Submission Summary:

Member: [Redacted]

Provider: Clarissa Peterson | Physician Assistant | [Redacted]

Category: Chronic Disease

Measure: Comprehensive Diabetes Care

Component: A1C Result

Specific Correction :

A1C Result Date: 04/04/2023

Hemoglobin A1c Result Value: 7.7

Status: Rejected

Rejection Reason: Other

Reviewer Comment: We already have record of this lab value.

Attachment(s): A1C.pdf

Close

TIPS FOR SUBMITTING CORRECTIONS:

- For rejected corrections, providers may have the option to resubmit the correction. A majority of the selections will be kept except for the attachments, result date, and result value.
- When resubmitting, consider reopening and downloading the patient file so that you won't have to dig through files looking for the patient record.
- Corrections that have been resubmitted and accepted will still appear as a rejection. Do not resubmit the correction twice if the newly submitted correction was approved.

Allowable Corrections Guide

General Guidance

- Include a copy of EMR note, progress note, or screen print signed by MA/RN/MD including member name, DOB, and provider.
- Submit corrections using [this online tool](#).
- Wait 6 weeks from the date of service to enter corrections to allow for claim lag.
- Don't attach multiple patient records to a single correction

Chlamydia Screening						
Allowable Correction	Submission Correction Process				Additional Required Documentation (see "General Guidance" for Standard Requirements)	Notes for Entering Corrections
	Category	Measure	Component	Correction Type		
Unaccounted for Chlamydia Screening	Preventive Screening	Chlamydia Screening	CHL Numerator	Chlamydia Culture	Date & result of chlamydia screening	The National Committee for Quality Assurance (NCQA) does not allow exclusions for abstinence or monogamy

For all other Women's Health measures, manual corrections are allowed. Please contact your Quality Provider Performance Representatives for more information (QualityProvider@selecthealth.org).

Appendix: Other Resources

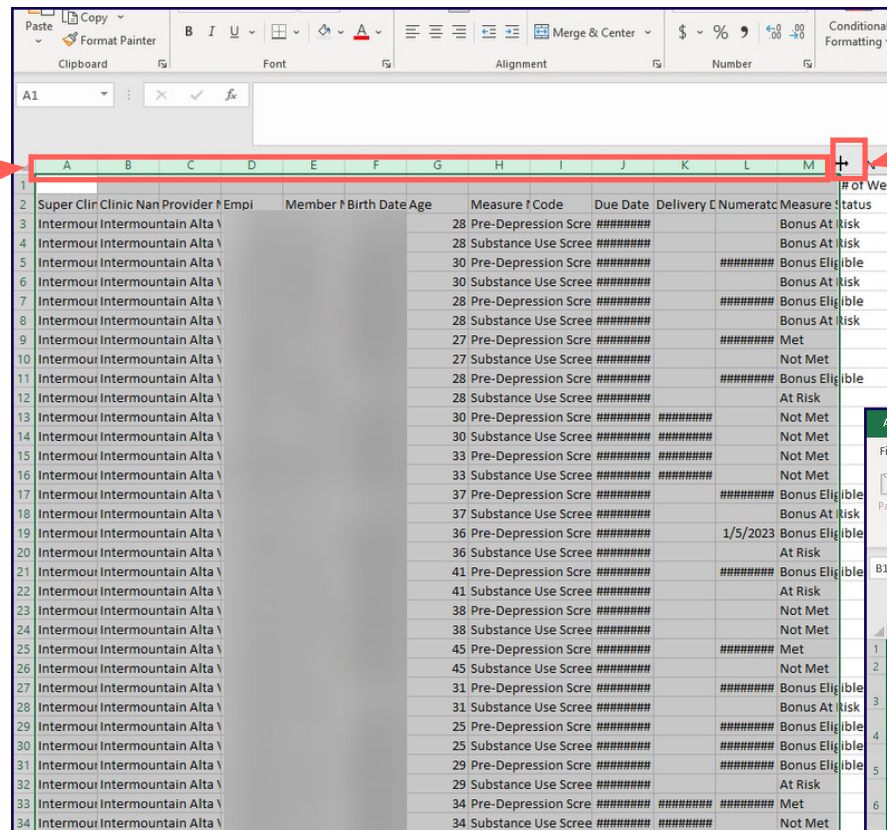
How to Format a Gaps in Care for Download -- Performance Data Table in Excel

Once you have downloaded and saved the Gaps List in Excel, open the file and follow the formatting tips in this section. These tips will help you manage the data in the Gaps List more efficiently. For more information on these functions and other common Excel formatting tips, access Microsoft's [Excel Training Page](#).

The examples on this page indicate how to widen rows A through M in the Excel spreadsheet, making it easier to read the data.

Widen a Column and Wrap Text

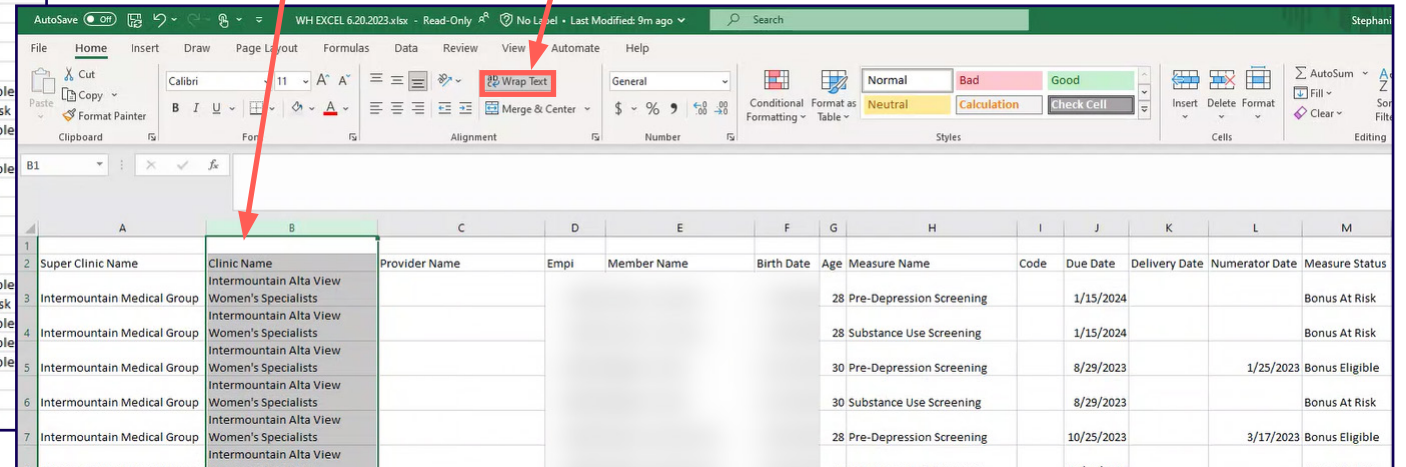
Select columns with information by holding down your mouse, starting at the top of column A and dragging to the last column with data.



Next, hover between any column divider that is highlighted until the column resize pointer appears. Double click on the pointer to resize the selected columns.

This is the resulting view once the columns have resized.

For readability of the resized columns, make sure all columns are still selected. Then, click on "Wrap Text" to fit the content in the columns to the new width.

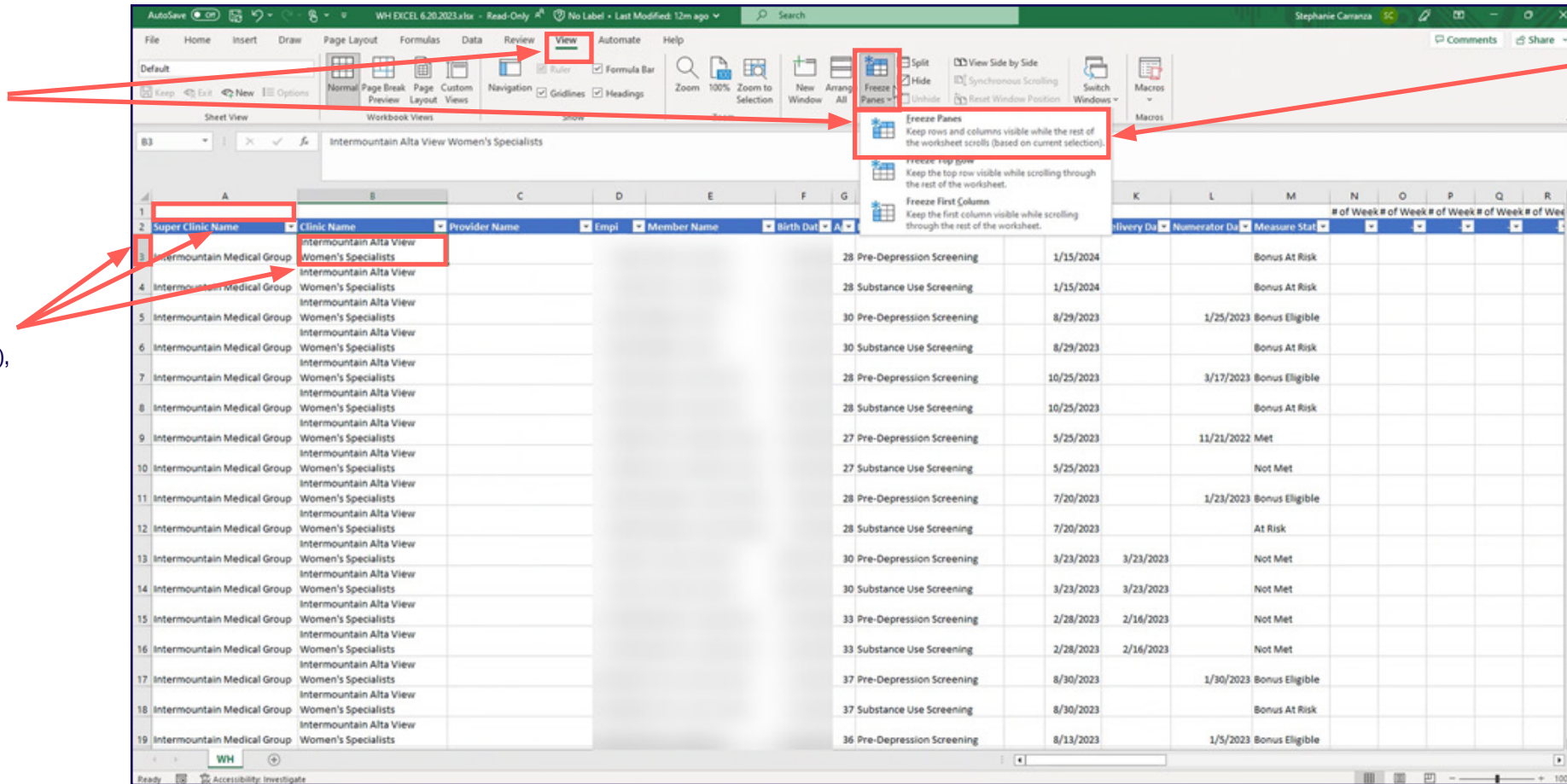


Formatting a Gaps List in Excel, Continued

Freeze Panes to Make Scrolling and Comparing Data Easier

To scroll through the data and still have the headers visible, you can freeze rows by selecting "View" and "Freeze Panes."

If you want to freeze a row (e.g., row 2) and a column (e.g., column A), select the cell BELOW the row and to the RIGHT of the column you want to freeze.



Then, select "Freeze Panes." Doing so freezes everything above and to the left of the cell selected to "Freeze."

Questions about the Women's Health Program?

**Contact your Provider Quality Performance representative
(qualityprovider@selecthealth.org)**