

# Provider Reference Manual

Select Health Quality Provider Program<sup>\*</sup>

Women's Health September 2023



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# 2023 Quality Provider Program Women's Health Measures: Quick Guide

(For more details, refer to the <u>Quality Provider Program 2023 Quality Measures: Women's Health</u> booklet.)

Measure	Description	Eligible Members	Frequency	Payment			
Prenatal Depression Screening	Depression screening with prescribed screening tool (PHQ9)*			<ul> <li>\$35 per member gap closed</li> <li>Bonus eligible: If clinic reaches the 90% threshold, then provider will be paid \$25 per member screened before 30 weeks.</li> </ul>			
Prenatal Substance Use Screening	Substance use disorder screening with prescribed screening tool (4Ps)*	All pregnant members	Once during pregnancy	<ul> <li>\$35 per member gap closed</li> <li>Bonus eligible: If clinic reaches the 85% threshold, then provider will be paid \$25 per each Member screened before 30 weeks</li> </ul>			
Postpartum Depression Screening	Depression screening with prescribed screening tool (EPDS)*	All postpartum members	Once any time 7 to 84 days postpartum	\$35 per member gap closed			
Chlamydia Screening	Chlamydia test	All women ages 16-24 identified as sexually active Once during the measurem year					
Social Determinants of Health (SDoH) Screening	Utilization of Z Codes for positive screenings identified with prescribed social needs screening tool (Z55-Z65)	All attributing Select Health members	Once during the measurement year	\$25 per member gap closed			

\* For a complete list of prescribed screening tools and qualifying Z codes, please see the Select Health Quality Provider Program Quality Measures: Women's Health booklet.



# Pulling Reports from the Quality Provider Program Clinical Reports Hub

This Report Hub can be accessed from the **<u>QPP area</u>** of the Select Health provider website (see image at right).

This section covers two frequently accessed reports available at this location:

- 1 Quality Provider Program Clinical Summary
- 2 Quality Provider Program Gaps in Care for Download

The instructions that follow will guide you through pulling provider rates as well as a patient gaps list once you access the Report Hub.

Access your reports <u>here</u>. -(Note that access is limited to current program participants) HOME / PROVIDERS / RESOURCES / QUALITY PROVIDER PROGRAM / WOMENS HEALTH

# Women's Health

The Women's Health Program supports the mental and physical health of women to achieve the best possible outcomes for mom and baby. Measures include screening for prenatal and postpartum depression and substance use for all pregnant women. Our program also promotes chlamydia screening for ages 16 to 24 and social determinants of health screening for all female members. Access these key program resources:

Women's Health External Dashboard (Access limited to Women's Health Program participants)

Social Determinants of Health 2-1-1 Flyers:

- Colorado 211 Flyer: English, Spanish
- Idaho 211 Flyer: English, Spanish
- Nevada 211 Flyer: English, Spanish
- Utah 211 Flyer: English, Spanish
- 2023 Performance Measures: Women's Health
- 2023 Women's Health Measures: Quick Guide
- Provider Reference Manual: Women's Health Program Coming soon!
- Social Determinants of Health Reference Coming soon!

We work closely with Care Management to promote their Healthy Beginnings specialized care management program. This program is for pregnant members and is included in their Select Health benefits. Learn More.

**NOTE**: See <u>page 9</u> for Excel formatting tips customized for working with Gaps in Care data.



## How to Pull Provider Rates from the Clinical Summary Report

Performance rates data allows you to track current clinic rates and number of member opportunities within your clinic. From the Quality Provider Program Report Hub link, follow the steps below:







#### **Pulling Provider Rates, Continued**





## How to Download a Gaps in Care List

Patient gaps data allows you to track current member gaps for different populations, measures, specialties, and more.





#### **Pulling a Patient Gaps List, Continued**

#### Save as Excel File

#### Save the CSV file as an Excel workbook to allow formatting for readability and usability.





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# QDC Tool Instructions: Submitting a Correction

The QDC Data Correction Tool can be accessed via the **Quality Provider Program Report Hub**. Use this tool to enter submissions and view approvals/submissions.

Quality Provider Program Report Hub										
Report	Description									
2023 QPP Clinical Summary	Compilation of success metrics related to measures in 2023	Ø								
2023 QPP Gaps in Care List	Detailed list of Gaps in Care related to measures in 2023	Ø								
2023 QPP Gaps in Care for Download	Direct link to the Download tab on the Gaps in Care report for 2023	ð								
2022 Medical Home Clinical Summary	Compilation of success metrics related to measures in 2022	ð								
2021 Medical Home Clinical Summary	Compilation of success metrics related to measures in 2021	d								
2020 Medical Home Clinical Summary	Compilation of success matrics related to measures in 2020	Ð								
Hospital Census	List of members admitted to the hospital or ED in the last 7 days	Ø								
Case & Disease Management Patient List	List of members with active Case or Disease Management Cases	Ø								
Gaps in Care Form	Printable form for clinics to identify gaps in care	Ø								
Medicare Advantage STARS : Provider	5 HEDIS and 4 PQA Pharmacy/CMS measure performance data available by provider	ð								
Quality Data Corrections Tool	Submit a correction for Medical Home data									

**NOTE:** Currently, Chlamydia Screening is the only measure allowing corrections to be submitted using the Quality Data Correction (QDC) Tool.

From the QPP Reports Hub, select the Quality Data Corrections Tool.

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#### QDC Tool Instructions: Submitting a Correction, Continued

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will begin to auto-populate once you start typing the last name.	Provider Name* Jonej X	0
NOTE: You MUST select from the dron-down ontions that appear	Jones, Adrian   Marriage and Family Therapy   Component *	0
below this field for the correction to be submitted.	Jones, Andrea   Physician Assistant	0 0
	Jones, Ginger   Clinical Mental Health Counselor   0/255	0
	Jones, Kashley   Nurse Practitioner, Family	0



#### QDC Tool Instructions: Submitting a Correction, Continued





#### **QDC Tool Instructions: Submitting a Correction, Continued**

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Upload supporting documentation and add any necessary

**NOTE**: The only formats supported are .xls, .xlsx, .pdf, and .png

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Review & Submit

#### QDC Tool Instructions: Submitting a Correction, Continued

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#### QDC Tool Instructions: Submitting a Correction, Continued

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• When resubmitting, consider reopening and downloading the patient file so that you won't have to dig through files looking for the patient record.

• Corrections that have been resubmitted and accepted will still appear as a rejection. Do not resubmit the correction twice if the newly submitted correction was approved.



# Allowable Corrections Guide

#### **General Guidance**

- Include a copy of EMR note, progress note, or screen print signed by MA/RN/MD including member name, DOB, and provider.
- Submit corrections using <u>this online tool</u>.

- Wait 6 weeks from the date of service to enter corrections to allow for claim lag.
- Don't attach multiple patient records to a single correction

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Allowable Correction	Category	Measure	Component	Correction Type	Documentation (see "General Guidance" for Standard Requirements)	Notes for Entering Corrections
Unaccounted for Chlamydia Screening	Preventive Screening	Chlamydia Screening	CHL Numerator	Chlamydia Culture	Date & result of chlamydia screening	The National Committee for Quality Assurance (NCQA) does not allow exclusions for abstinence or monogamy

For all other Women's Health measures, manual corrections are allowed. Please contact your Quality Provider Performance Representatives for more information (QualityProvider@selecthealth.org).



# Appendix: Other Resources

## How to Format a Gaps in Care for Download -- Performance Data Table in Excel

Once you have downloaded and saved the Gaps List in Excel, open the file and follow the formatting tips in this section. These tips will help you manage the data in the Gaps List more efficiently. For more information on these functions and other common Excel formatting tips, access Microsoft's **Excel Training Page**.

The examples on this page indicate how to widen rows A through M in the Excel spreadsheet, making it easier to read the data.

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### Widen a Column and Wrap Text



## Formatting a Gaps List in Excel, Continued

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## Formatting a Gaps List in Excel, Continued

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14 Intermountain Me	lical Group Women's Specialists					30 Substance Use Screening	3/23/2023	3/23/2023	No	ot Met			
and the second second second	Intermountain Alta View						00000000	100000					
15 Intermountain Me	lical Group Women's Specialists					33 Pre-Depression Screening	2/28/2023	2/16/2023	No	ot Met			
	Intermountain Alta View												
16 Intermountain Me	lical Group Women's Specialists					33 Substance Use Screening	2/28/2023	2/16/2023	No	ot Met			
22 - CONTRACTOR	Intermountain Alta View						a (aa (aa )		a fee feesa a				
17 Intermountain Me	ical Group Women's Specialists					37 Pre-Depression Screening	8/30/2023		1/30/2023 Bo	inus Eligible			
10 Internet and in the	Intermountain Aita View					17 federate line ferrersing	0/10/1000			A			
to intermountain Me	Incar Group Women's Specialists					37 Substance use screening	8/30/2023		80	ING ALKISK			
10 Intermountain Ma	lical Group, Woman's Specialists					36 Pro-Depression Screening	8/12/2022		1/5/2022 8-	out Flighte			
The intermountain Me	non or out women's specialists					so rre-pepression screening	0/13/2023		1/3/2023 80	and congrote			

### Freeze Panes to Make Scrolling and Comparing Data Easier



hen, select "Freeze anes." Doing so freezes verything above and to ne left of the cell selected o "Freeze." Questions about the Women's Health Program?

Contact your Provider Quality Performance representative (qualityprovider@selecthealth.org)

![](_page_18_Picture_3.jpeg)