Select Health
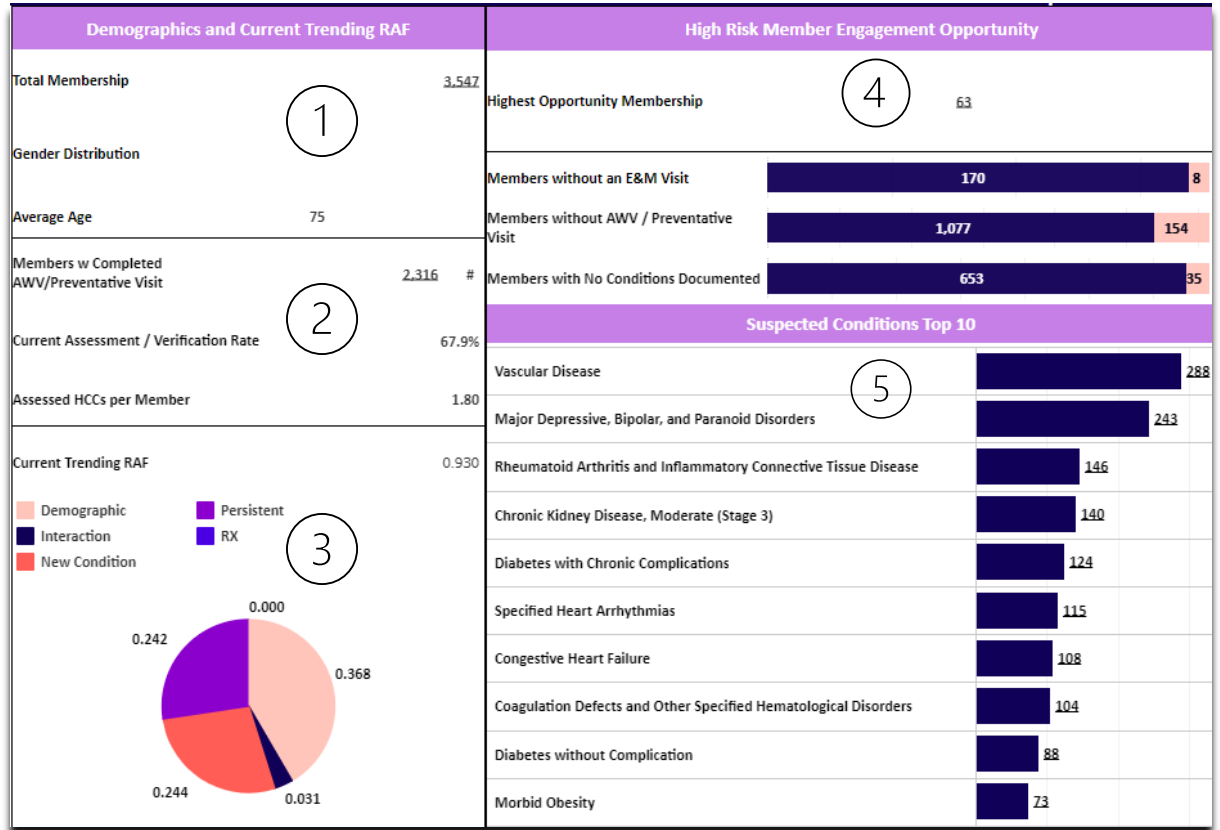
Provider Dashboard Reference guide

Landing page View

1. Average patient demographics
2. Actionable clinic metrics
   a. Annual wellness completion rate
   b. Verification Rate
   c. Assessed Hierarchical condition codes (HCC) per member
3. Risk Adjustment Factor (RAF)
   a. RAF score breakdown
4. Highest opportunity patients
5. Top 10 Suspected conditions

Demographics and Current Trending RAF

Total Membership	3,547
Gender Distribution	
Average Age	75
Members w Completed AWV/Preventative Visit	2,316 #
Current Assessment / Verification Rate	67.9%
Assessed HCCs per Member	1.80
Current Trending RAF	0.930

Legend:
- Demographic
- Interaction
- New Condition
- Persistent
- RX

Pie chart values:
- 0.000
- 0.368
- 0.031
- 0.244
- 0.242

High Risk Member Engagement Opportunity

Highest Opportunity Membership	63	
Members without an E&M Visit	170	8
Members without AWV / Preventative Visit	1,077	154
Members with No Conditions Documented	653	35

Suspected Conditions Top 10

Vascular Disease	288
Major Depressive, Bipolar, and Paranoid Disorders	243
Rheumatoid Arthritis and Inflammatory Connective Tissue Disease	146
Chronic Kidney Disease, Moderate (Stage 3)	140
Diabetes with Chronic Complications	124
Specified Heart Arrhythmias	115
Congestive Heart Failure	108
Coagulation Defects and Other Specified Hematological Disorders	104
Diabetes without Complication	88
Morbid Obesity	73

Clinic Metrics Defined

Completed Annual Wellness Visit/Preventive
Number of visits completed/total number of patients

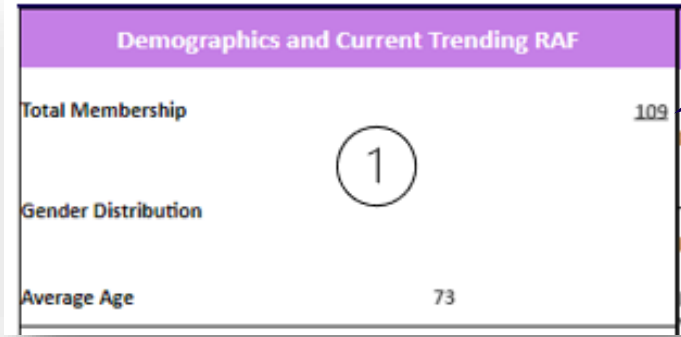**Current Assessment Rate/Verification Rate**
Conditions coded/Previously coded conditions

HCCs per member
Average number of Hierarchical Condition Catergories

Members w Completed AWV/Preventative Visit	2,316	#
Current Assessment / Verification Rate	67.9%	
Assessed HCCs per Member	1.80	

Select Health

Patient view

Opening any membership links for a more detailed view of the selected patient population
- Plan ID
- Demographics
- High risk flag
- Trending Raf
- Most recent AWV
- HCCs

And more

Download full detail reports
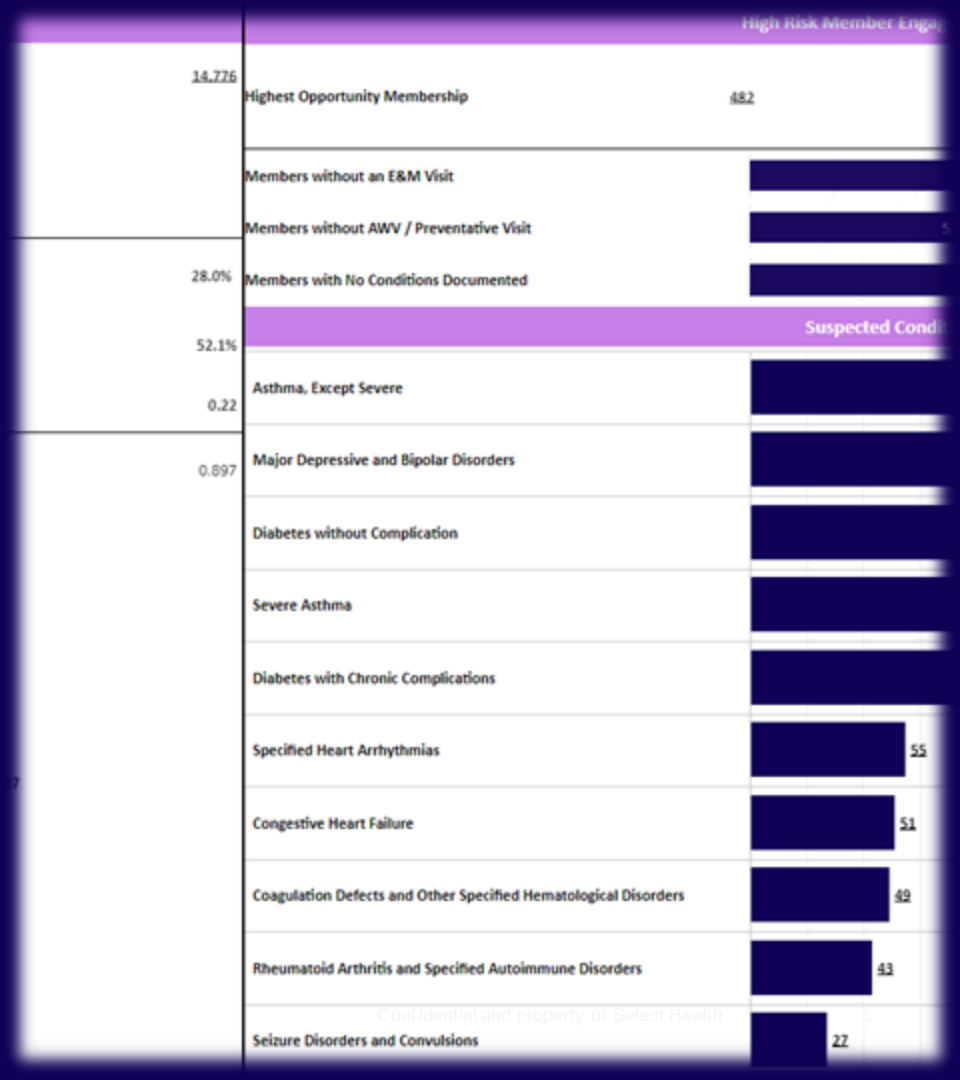

- Select download (pictured right)
- Choose Crosstab
- Members Top…
- CSV

Note:The downloaded report will give another level of patient detail beyond the expanded view
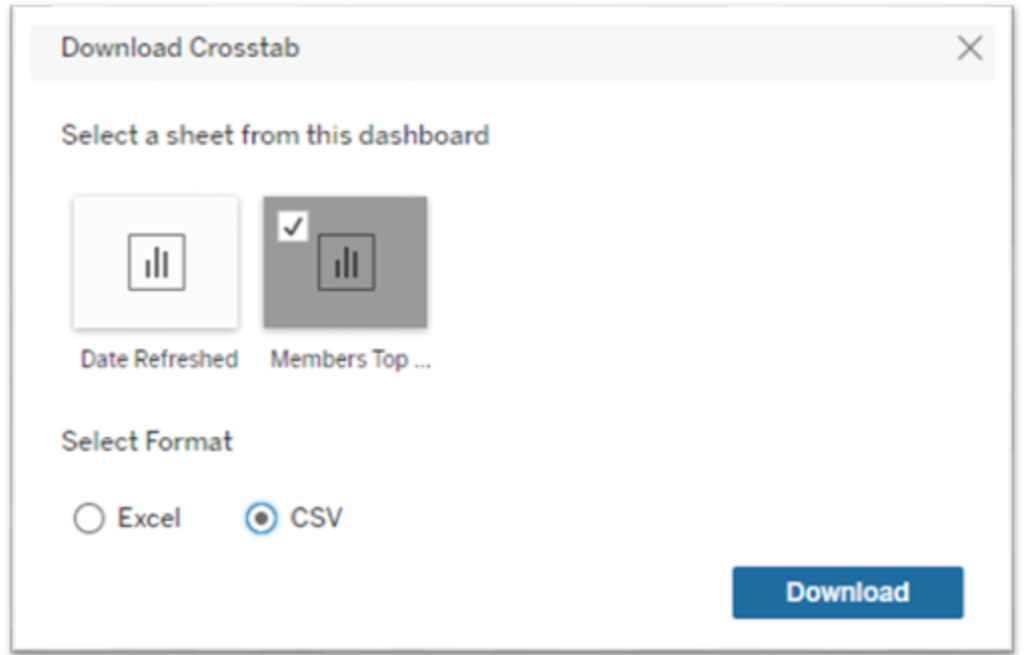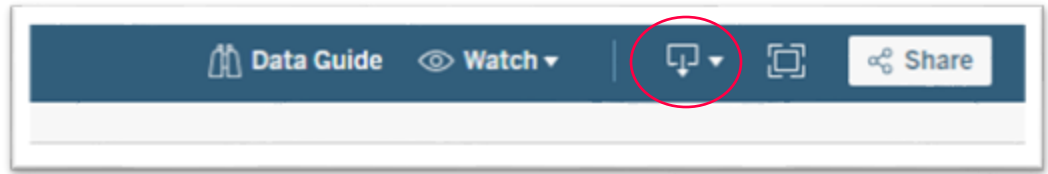
Strategy

Using your data to maximize effectiveness

Performance Metrics

RAF Scores are provided for informational purposes. Increased RAF will result from improved patient engagement
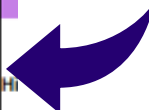
Target Rates

- Annual Wellness visit/ Comprehensive care visit rates
  - 75% of High opportunity members: Commercial
  - 75% of all members: Medicare
- Assessment/ Verification Rate 75% of previously coded conditions

Patient detail

From any of the links providers can view a partial expanded view or download full detailed reports for their panel

Demographics and Current Trending RAF

Total Membership	109
Gender Distribution	
Average Age	73

① ←

High Risk Member Engagement Opportunity

Highest Opportunity Membership	63

④ ←

Expanded view
Open any of the membership links to view member specific details including:

Available fields in expanded view include:
- Demographic
- High-risk flag
- Current Trending RAF
- Date of AWV/PV
- Most recent E/M visit
- Most recent hospital stay
- HCC Hierarchy
- HCC description
- Chronic vs Acute
- Condition Assessment status
- Servicing provider
- Servicing Clinic

High Risk Member Engagement Opportunity	
Highest Opportunity Membership	164
Members without an E&M Visit	275 — 9
Members without AWV / Preventative Visit	960 — 284
Members with No Conditions Documented	1,470

High Risk Member Engagement Opportunity

Open any of population links above to view specific details OR download into an excel spreadsheet

- High Opportunity members: Open conditions that need to be verified and coded in the current calendar year
- Members without an E/M visit in red will identify patients with a hospital visit and no follow-up PCP care

Important notes:

- Select Health updates the data behind the reports monthly. Clinics will see a refresh by the beginning of each month.
- Supporting data is based on historical claims data. If your records show conditions have been reassessed, or a visit completed there is no need to take immediate action.
- There may be fewer members represented in our dashboard than what a clinic shows in their records
  - Not all commercial members are tracked for Risk Adjustment purposes.
  - Patients who have not been seen recently may not have an attributed relationship. This will change as they engage with your clinic for healthcare needs.

Select Health

For questions, please contact your Strategic Account Manager:

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