

# Frequently asked questions

## What is Mineral?

Trusted by more than 1 million small and mid sized companies, Mineral® is the HR and compliance leader for growing businesses. Its flagship solutions, including Mineral Platform™, Mineral Intelligence™ and Mineral Experts™, combine data, technology, and human expertise to take the guesswork out of HR and compliance and give clients peace of mind. Partnering with more than 2,500 industry-leading insurance brokers, PEOs and HCMs, Mineral has built the largest HR community in the U.S. Mineral was formerly known as the combined entity of ThinkHR and Mammoth. For more information, visit [trustmineral.com](https://trustmineral.com).

## Why did Select Health partner with Mineral?

Employer groups turn to Select Health (and their brokers) when they need help managing HR, compliance, and the people issues that typically arise from both. The Select Health-Mineral partnership provides employers expert help and resources to proactively address those areas and, as a result, improve the overall health of both their employees and their companies.

## Which employers benefit from the Select Health-Mineral partnership?

All fully insured, Nevada and Utah-based employers with 2-50 employees (*new business or renewals*) may benefit. Eligibility is confirmed by a Select Health representative.

## What Mineral solutions are sponsored by Select Health and available for eligible employers?

Mineral solutions sponsored by Select Health include HR and compliance services, resources, and tools, specifically:

**Mineral Platform**—houses all the tools and resources with easy-to-understand action steps to help stay on top of HR and compliance challenges.

**Mineral Intelligence**—proactive HR and compliance alerts tailored to your clients' business.

**Mineral Experts**—unlimited access to a team of experts, ready to answer any HR and compliance questions.

**Learn**—a fully digital employee development system, curated with critical workforce management and training topics. Core courses foster continuous learning, improve workforce skills, and increase employee engagement by providing courses covering the basics of compliance, customer service, cybersecurity, and more. (*See below for Learn Premium course catalog listing.*)

**HR Compliance Library**—a robust document library with how-to guides, checklists, sample letters, and government forms to address HR needs and manage compliance requirements.

**Notifications**—in-platform alerts and emails to update clients on important updates to laws and regulations that affect their specific business.

**Benefits Document Creator**—templates to build compliant benefits documents, including a premium only plan (POP) document to comply with IRS requirements and a Wrap summary plan description (SPD) to meet ERISA disclosure mandates.

## Premium products

**Smart Employee Handbook Plus**—a tech enabled tool to create a multi-state compliant handbook, electronically request and collect employee acknowledgment signatures, and maintain a Spanish language version to support a diverse workforce.

**Workplace Harassment Prevention (Learn Premium)**—a course catalog that provides interactive state-mandated topics within each course to ensure compliance and build inclusion into workplace culture. Diversity, equity, and inclusion (DEI) training is included to augment and reinforce learnings from mandated courses.

**Workplace Safety (Learn Premium)**—a course catalog that teaches employees to reduce potential hazards and safety incidents while building a workplace focused on maintaining healthy employees. Coursework takeaways include best practices on topics ranging from personal protective equipment and ladder safety to more detailed trainings on hazardous materials and transportation.

**Communication (Learn Premium)**—a course catalog that teaches employees how to develop skills essential for effective communication.

**Cybersecurity (Learn Premium)**—a course catalog that protects assets and reduces the risk of cyber-attacks with e-learning courses that address procedures for handling sensitive information.

**Diversity, Equity, Inclusion, and Belonging (DEIB) (Learn Premium)**—a course catalog that helps create a workplace environment that is inclusive, respectful, and supportive of all employees.

**Health and Wellness (Learn Premium)**—a course catalog designed to increase employee morale, productivity, attendance, and retention through e-learning courses.

**Leadership and Management (Learn Premium)**—a course catalog to help develop top talent and strengthen leadership roles.

**Microsoft Computer Skills (Learn Premium)**—a course catalog designed to streamline workflows, make better-informed decisions, and improve data management by becoming proficient in using Microsoft Office applications.





### **What is the cost for Mineral solutions?**

The cost for Mineral's HR and compliance solutions are sponsored by Select Health.

### **When are Mineral solutions available for use?**

The Mineral Platform is available at the Select Health policy effective/renewal date. Clients will be contacted by a Mineral Engagement Specialist after activation is complete.

### **How do employers know they have access to Mineral solutions?**

Eligible employers will receive a co-branded welcome email with login credentials directly from Mineral. The welcome email will include a link to set up their password. Employers will receive an outreach call from a Mineral Engagement Specialist to schedule an onboarding session. Each month the employer is reminded of their services through educational webinars and compliance publications sent directly to them via email.

### **What happens if a client stops participating with Select Health or is no longer classified in Select Health's 2-50-fully insured employee market?**

If the insurance policy becomes inactive, or an employer is no longer part of the 2-50 market segment, Mineral services are discontinued.

### **May a broker provide Mineral solutions to other clients that are not eligible via Select Health?**

Yes. Brokers can partner with Mineral to provide HR and compliance solutions to their employer clients.

To learn more about Mineral, visit [trustmineral.com](https://trustmineral.com).

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**Mineral**  
HR and compliance made simple.