

# Quality Provider Program — Primary Care

## Working Your Open Gaps List: Annual Wellness Visits (AWV)

### Instructions

#### STEP 1

Create a current gaps-in-care list:

1. Open the “Gap\_List” tab on the “2025 Quality Provider Program Dashboard: [QPP Report Hub](#).
2. Apply these filters:
  - **Super clinic:** Choose your clinic.
  - **Measure:** Click on “Annual Wellness Visit (AWV)”
  - **Status:** Unclick the Compliant box. This will filter for only the achievable and/or non-compliant members.
3. In the dropdown menu on the top right side of the page, change the view from **Member** to **Download**.

Follow the instructions on the screen to export the data to Excel.

(Refer to [Report Hub Instructions: Basic User](#).)

#### STEP 2

Format your Excel export.  
(Refer to [Formatting a Gaps List in Excel](#).)

#### STEP 3

Review “Tips for Working your Gaps-in-Care List” (beginning on [page 2](#)).

**NOTE:** Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see.

### Measure Information

Annual wellness visits (AWV) encourage patients and providers to address chronic disease management in addition to prevention and goals of care. For these measures:

- The beginning of the calendar year is the measurement start date.
- The end of the calendar year becomes the measurement end date.
- Visits completed before or after the measurement year will NOT count as compliance for this measure.

Use the filtered gaps-in-care list to schedule appointments for members’ AWVs achievable by the measurement end date.

Your gaps in care list that you pulled has the measurement end date noted in 1 place.

Measure	Compliance	Status	Status Detail	Achievable D	Measure Instructions	Numerate
Annual Wellness Visit (AWV)		Achievable	To Be Completed		Member needs 1 Annual Wellness visit by 12/31/2024	0
Annual Wellness Visit (AWV)		Achievable	To Be Completed		Member needs 1 Annual Wellness visit by 12/31/2024	0
Annual Wellness Visit (AWV)		Achievable	To Be Completed		Member needs 1 Annual Wellness visit by 12/31/2024	0
Annual Wellness Visit (AWV)	1/8/2024	Compliant	G0439 Annual wellness visit, includes a personalized prevention plan of service (PPPS)		Member completed 1 Annual Wellness visit	1

**There are NO allowable corrections for this measure.** To receive payment, submit appropriate billing codes — (**EITHER**):

- G0402, G0438-G0439 + 9381-99397 with modifiers 52, 25; **OR**
- 99201-99205 -99212-99215 with modifier 25 (when documentation supports both services according to Select Health Policy)\*

For telehealth codes, refer to the [Select Health Coding and Reimbursement Policy #85: Telehealth and Telemedicine](#), (last revised **October 1, 2024**).

**Questions?** Review the [Select Health Coding and Reimbursement Policy #06, Preventive Care and Screening Guidelines](#) (last updated **January 1, 2025**), or contact your Provider Development representative.

\* Select Health pays for an AWV and a preventive or Evaluation and Management (E&M) exam on the same date of service (frequently referred to as a Comprehensive Wellness Visit or CWV). Copays apply to an AWV billed with an E&M visit. Additionally, coinsurance may apply for some labs performed as part of the visit. Note that no copay applies when an AWV is billed with a preventive exam.

**NOTE:** The Status Detail column reflects all visits for which Select Health has records. Any well-care visit date listed in this column **DOES NOT** need to be corrected.

*Tips for Working Your Gaps-in-Care List begin on page 2...*



Questions about the Quality Provider Program?  
Contact us at [QualityProvider@selecthealth.org](mailto:QualityProvider@selecthealth.org).

# Annual Wellness Visits (AWV), Continued

## Tips for Working Your Gaps in Care List

1. For scheduled appointments, review the patient's EMR before their visit to identify all open gaps to address during their appointment. Establish a process to relay this information to the provider to prevent any gaps from being missed.
2. Follow these instructions for an additional resource for identifying open gaps:

- Visit the QPP Dashboard and open the **MEMBER\_COMPLIANCE** tab.
- Apply the following filters:
  - **Super clinic** (Choose your clinic)
  - **Status** (unclick the Compliant box): This will filter for only the achievable and noncompliant members.
  - **Member:** Unclick the **All** checkbox, and search for the member scheduled for the upcoming appointment using their name (formatted "last name, first name").
- Open gaps for the selected member will be depicted.

The screenshot shows the Select Health Member Compliance dashboard. The breadcrumb trail is: Explore / SelectHealth / 2024 QPP Training Dashboard / MEMBER\_COMPLIANCE. The dashboard title is "Member Compliance" with a sub-header "2024 Quality Provider Program Gaps in Care". The "Data Filters" sidebar on the left includes: Super Clinic (OAK TREE FAMILY...), Select Health Product (MEDICARE), Measure Specialty (Adult), Measure Name ((All)), Immunizat... (Bun...), Clinic QPP Relationsh... (AFFILIATED), Clinic (OAK TREE FAMILY...), Provider QPP Specialty (FM Physicians), Provider (PEINAZO, TEMANA...), Self-Funded (to), Region (UT Youth), State (UT), and Status ((All) Member). The main table displays a list of gaps in care for a member. The table has columns for Member, EMPI, Birth Date, Provider, and Clinic. The data row shows: Member, EMPI, Birth Date, PEINAZO, TEMANA, OAK TREE FAMILY MEDICINE - N... The table lists several measures with their status: Annual Wellness Visit (AWV) (AWV) - Open, Cancer Screening: Colorectal (COL) (COL) - Open, Diabetes Care: Eye Exam (EED) (EED) - Open, Diabetes Care: HbA1c control (<=8.0%) (HbD\_8) (HbD\_8) - Open, and Diabetes Care: Kidney Health Eval (KED) (KED) - Open. A legend on the right indicates Measure Status: Closed, Compliant (green), Open, Achievable (orange), and Closed, Non-Compliant or Refill Past Due (red). A "Return to QPP Report Hub" button is at the bottom left. A footer note states: "CONFIDENTIAL: This report belongs to Select Health and contains PHI and other sensitive information protected by law. This report may not be shared with unauthorized parties and must be destroyed after its intended use. If you are not authorized to access this report, contact the Compliance Hotline immediately at 801.442.4845."