

Quality Provider Program — Primary Care

Working Your Open Gaps List: Well-Baby Visits: 0 to 15 months (W30_15)

Instructions

STEP 1

Create a current gaps-in-care list:

1. Open the “Gap_List” tab on the “2025 Quality Provider Program Dashboard: [QPP Report Hub](#).”
2. Apply these filters:
 - **Super clinic:** Choose your clinic.
 - **Measure:** Click on “Well-Baby Visits: 0 to 15 months (W30_15)”
 - **Status:** Unclick the Compliant box. This will filter for only the achievable and/or non-compliant members.
3. In the dropdown menu on the top right side of the page, change the view from **Member** to **Download**.
4. Follow the instructions on the screen to export the data to Excel.

(Refer to [Report Hub Instructions: Basic User](#).)

STEP 2

Format your Excel export.

(Refer to [Formatting a Gaps List in Excel](#).)

STEP 3

Review “Tips for Working your Gaps-in-Care List” (beginning on [page 2](#)).

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see.

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 9 well-care visits to be completed between 0-15 months. This measure reports compliance once 6 visits are completed before 15 months of age.¹

For this measure:

- The baby’s date of birth is the measurement start date.
- The day the baby turns 15 months (1st birthday plus 90 days) becomes the measurement end date.
Any visits after the end date shown will NOT count as compliance for this measure.

Your gaps-in-care list has the measure end date noted in 2 possible spots:

1. The “Achievable Date” column (if the baby’s visit status is still achievable)

Status	Status Detail	Achievable Date	Measure Instructions
Achievable	Qualifying visits on Dates: (10/30/23; 12/04/23; 01/19/24; 04/19/24;)	10/17/2024	Member needs to have completed 6 Well-Child visits by 10/17/2024.
Non-Compliant	Qualifying visits on Dates: (04/18/23; 06/16/23; 09/26/23;)		Member did not complete 6 Well-Child visits by 3/14/2024.

2. The “Measure Instructions” column (when status is achievable or noncompliant)

Tips for Working Your Gaps-in-Care List begin on page 2...

Well-Baby Visits: 0 to 15 months (W30_15), Continued

Tips for Working Your Gaps-in-Care List

1. Look for missing visit dates:

- Filter your list to display only non-compliant entries. For newborn babies placed on the State's Medicaid plan who transition to Select Health's Community Care plan, there are likely completed well-care visits for which Select Health has no record.

NOTE: Visits must 14 days apart. If 2 visits occur within 14 days, they will be counted as 1 visit.

Look for a gap of time between the baby's birth date and the first visit record to find other completed visits.

Birth Date	Measure	Qualified Date	Compliance	Status	Status Detail	Achievable Date	Measure Instructions
12/15/2022	Well-Baby Visits: 0-15 Months (W30_15)	12/15/2022		Non-Compliant	Qualifying visits on Dates: (04/18/23; 06/16/23; 09/26/23;)		Member did not complete 6 Well-Child visits by 3/14/2024.
10/30/2022	Well-Baby Visits: 0-15 Months (W30_15)	10/30/2022		Non-Compliant	Qualifying visits on Dates: (11/07/22; 11/21/22; 01/04/23; 03/22/23; 10/30/23;)		Member did not complete 6 Well-Child visits by 1/28/2024.
3/17/2023	Well-Baby Visits: 0-15 Months (W30_15)	3/17/2023		Non-Compliant	Qualifying visits on Dates: (05/19/23; 07/18/23; 09/26/23; 01/04/24; 03/28/24;)		Member did not complete 6 Well-Child visits by 6/15/2024.
2/17/2023	Well-Baby Visits: 0-15 Months (W30_15)	2/17/2023		Non-Compliant	Qualifying visits on Dates: (03/20/23; 04/24/23; 06/22/23; 04/09/24;)		Member did not complete 6 Well-Child visits by 5/17/2024.

- Select Health might be a secondary payer, but these babies are still part of our program. We may not have record of any or all of their visits. Submit visit notes as corrections.
- For babies who have 0-5 visits noted in the "Status Detail" column, look for other completed (but unlisted) well-care visit dates occurring before the end date listed in the "Measure Instructions" column.

Measure	Qualified Date	Compliance Date	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 0-15 Months (W30_15)	10/27/2022		Non-Compliant	Qualifying visits on Dates: (10/31/22; 07/07/23; 12/26/23;)		Member did not complete 6 Well-Child visits by 1/25/2024.
Well-Baby Visits: 0-15 Months (W30_15)	11/24/2022		Non-Compliant	To Be Completed		Member did not complete 6 Well-Child visits by 2/22/2024.
Well-Baby Visits: 0-15 Months (W30_15)	11/8/2022		Non-Compliant	To Be Completed		Member did not complete 6 Well-Child visits by 2/6/2024.
Well-Baby Visits: 0-15 Months (W30_15)	11/29/2022		Non-Compliant	Qualifying visits on Dates: (02/02/23; 04/10/23; 06/21/23; 09/21/23; 12/05/23;)		Member did not complete 6 Well-Child visits by 2/27/2024.
Well-Baby Visits: 0-15 Months (W30_15)	11/7/2022		Non-Compliant	Qualifying visits on Dates: (01/09/23;)		Member did not complete 6 Well-Child visits by 2/5/2024.

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately saving time by submitting only necessary corrections.

Continued on page 3...



Questions about the Quality Provider Program?
Contact us at QualityProvider@selecthealth.org.

Well-Baby Visits: 0 to 15 months (W30_15), Continued

2. If the “Status” column shows “Achievable”:

- Filter your list to display only “achievable” entries. Follow the same steps you did in tip 1 above to scrub the list.
- For remaining gaps in care noted:
 - If fewer than 6 visits have been completed, note if any of the remaining visits are scheduled.
 - If remaining visits are NOT scheduled, follow your clinic's process to schedule needed visits before the measure end date.

NOTE: All visits Select Health has record of will appear in the “Status Detail” column.

Any well-visit date listed in this column DOES NOT need to be corrected.

For more information on improving well-care visit compliance, refer to the [Primary Care Best Practice Reference Manual: Gap Closure](#).

Reference

1. American Academy of Pediatrics. *Recommendations for Preventive Pediatric Health Care*. 2024. [aap.org](https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf) website. https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf. Accessed February 4, 2025.