

# Quality Provider Program — Primary Care

## Working Your Open Gaps List: Well-Child Visits: 3 to 21 years (WCV)

### Instructions

#### STEP 1

Create a current gaps-in-care list:

1. Open your “Gaps-in-Care for Download” report: [QPP Report Hub](#).
2. Apply these filters:
  - **Super clinic:** Choose your clinic.
  - **Measure:** Click on “**Well-Care Visits: 3–11 years (WCV\_11)**”; “**Well-Care Visits: 12–17 years (WCV\_17)**”; and “**Well-Care Visits: 18–21 years (WCV\_21)**.”
  - **Status:** Unclick the Compliant box. This will filter for only the achievable and/or non-compliant members.
3. In the dropdown menu on the top right side of the page, change the view from **Member** to **Download**.
4. Follow the instructions on the screen to export the data to Excel.

(Refer to [Report Hub Instructions: Basic User](#).)

#### STEP 2

Format your Excel export.

(Refer to [Formatting a Gaps List in Excel](#).)

#### STEP 3

Review “Tips for Working your Gaps-in-Care List” (beginning on [page 2](#)).

**NOTE:** Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see.

### Measure Information

The Bright Futures/American Academy of Pediatrics recommends 1 well-care visit annually from age 3–21 years.<sup>1</sup> These visits are important for screening, counseling, and monitoring development.<sup>2</sup>

For these measures:

- The beginning of the calendar year is the measurement start date.
- The visit must be completed between January 1 (measurement start date) through December 31 (measurement end date) of the calendar year.

Any visits occurring **before or after** the current measurement year will NOT count as compliant.

*Tips for Working Your Gaps-in-Care List begin on page 2...*



Questions about the Quality Provider Program?  
Contact us at [QualityProvider@selecthealth.org](mailto:QualityProvider@selecthealth.org).

# Well-Child Visits: 3 to 21 years (WCV), Continued

## Tips for Working your Gaps-in-Care List

### 1. When the Status is listed as Compliant, a correction is NOT needed.

Measure	Qualified Date	Compliance	Status	Status Detail	Achievable Date	Measure Instructions
Well-Care Visits: 12-17 Years (WCV_17)	3/22/2024	2/7/2024	Compliant	Z00.129 Well-Care (12) SRC:P		Member completed 1 Well-Care visit.
Well-Care Visits: 3-11 Years (WCV_11)	9/29/2017	3/12/2024	Compliant	99393 Well-Care (10) SRC:P		Member completed 1 Well-Care visit.

**NOTE:** The well-child visit in Select Health's records will appear in the Status Detail column, and the date of that visit will be listed as the compliance date (shown above).

**2. When the Status is listed as Achievable, Select Health may be a secondary payer, but these children are still part of our program!** As such, we may not have record(s) of any completed well-child visits. **Submit the visit note as a correction.**

**3. You may be surprised at how many well-child visits missed getting billed.** If you find a record of a well-child visit that is within the measurement timeframe, and the status is still listed as achievable, you can upload that visit as a correction.

- Access the [Quality Data Corrections \(QDC\) Tool](#) (reference the QDC Tool guide for [“Submitting Corrections”](#)).
- Use the link(s) provided in the downloaded gaps-in-care Excel file to pre-populate member and measure information.

**4. If there are still gaps in care noted after you've scrubbed the gaps-in-care list** (by following the steps above), check to see if remaining visits are scheduled. If NOT, follow your clinic's process to schedule the needed well-care visit before the measure end date (end of the year).

### Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately saving time by submitting only necessary corrections.

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# Well-Child Visits: 3 to 21 years (W30\_30), Continued

## Find more information on:

- Improving well-care visit compliance in the [Primary Care Best Practice Reference Manual: Gap Closure](#)
- How to enter corrections in the [Allowable Corrections Guide](#)

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## References

1. Bright Futures/American Academy of Pediatrics. *Recommendations for Preventive Pediatric Health Care*. [aap.org website](#). 2025. [https://downloads.aap.org/AAP/PDF/periodicity\\_schedule.pdf](https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf). Accessed February 2025.
2. Bright Futures/American Academy of Pediatrics. *The Well-child Visit: Why Go and What to Expect*. April 2019. [https://publications.aap.org/DocumentLibrary/Solutions/Toolkits/Well\\_Child\\_Visit\\_Why\\_What\\_en.pdf](https://publications.aap.org/DocumentLibrary/Solutions/Toolkits/Well_Child_Visit_Why_What_en.pdf). Accessed February 2025.



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