Quality Provider Program — Primary Care Working Your Open Gaps List: Well-Child Visits: 3 to 21 years (WCV)

Instructions

STEP1

Create a current gaps-in-care list:

- 1. Open your "Gaps-in-Care for Download" report: **OPP Report Hub.**
- 2. Apply these filters:
 - **Super clinic:** Choose your clinic.
 - Measure: Click on "Well-Care Visits: 3-11 years (WCV_11)"; "Well-Care Visits: 12-17 years (WCV_17)"; and "Well-Care Visits: 18-21 years (WCV_21)."
 - Status: Unclick the Compliant box. This will filter for only the achievable and/or non-compliant members.
- In the dropdown menu on the top right side of the page, change the view from **Member** to **Download.**
- 4. Follow the instructions on the screen to export the data to Excel.

(Refer to Report Hub Instructions: Basic User.)

STEP 2

Format your Excel export.

(Refer to *Formatting a Gaps List in Excel*.)

STEP 3

Review "Tips for Working your Gaps-in-Care List" (beginning on page 2).

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see.

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 1 well-care visit annually from age 3-21 years. These visits are important for screening, counseling, and monitoring development.

For these measures:

- The beginning of the calendar year is the measurement start date.
- The visit must be completed between January 1 (measurement start date) through December 31 (measurement end date) of the calendar year.

Any visits occurring before or after the current measurement year will NOT count as compliant.

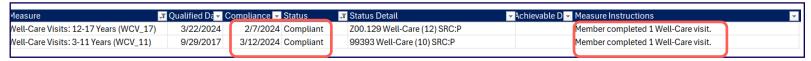
Tips for Working Your Gaps-in-Care List begin on page 2...



Well-Child Visits: 3 to 21 years (WCV), Continued

Tips for Working your Gaps-in-Care List

1. When the Status is listed as Compliant, a correction is NOT needed.

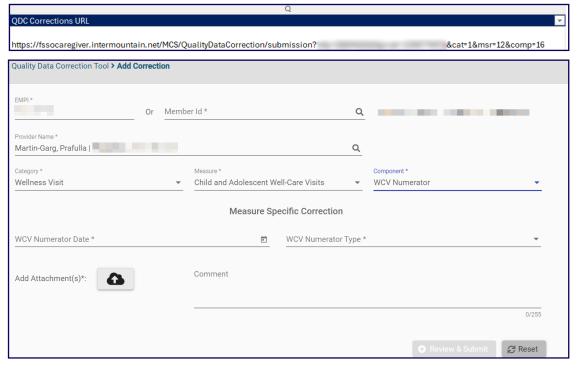


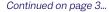
NOTE: The well-child visit in Select Health's records will appear in the Status Detail column, and the date of that visit will be listed as the compliance date (shown above).

- 2. When the Status is listed as Achievable, Select Health may be a secondary payer, but these children are still part of our program! As such, we may not have record(s) of any completed well-child visits. Submit the visit note as a correction.
- 3. You may be surprised at how many well-child visits missed getting billed. If you find a record of a well-child visit that is within the measurement timeframe, and the status is still listed as achievable, you can upload that visit as a correction.
 - Access the <u>Quality Data Corrections (QDC) Tool</u> (reference the QDC Tool guide for <u>"Submitting</u> <u>Corrections"</u>).
 - Use the link(s) provided in the downloaded gaps-incare Excel file to pre-populate member and measure information.
- 4. If there are still gaps in care noted after you've scrubbed the gaps-in-care list (by following the steps above), check to see if remaining visits are scheduled. If NOT, follow your clinic's process to schedule the needed well-care visit before the measure end date (end of the year).

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately saving time by submitting only necessary corrections.







Well-Child Visits: 3 to 21 years (W30_30), Continued

Find more information on:

- Improving well-care visit compliance in the <u>Primary Care Best Practice Reference Manual: Gap Closure</u>
- How to enter corrections in the Allowable Corrections Guide

References

- Bright Futures/American Academy of Pediatrics. Recommendations for Preventive Pediatric Health Care. aap.org website. 2025. https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf.
 Accessed February 2025.
- 2. Bright Futures/American Academy of Pediatrics. *The Well-child Visit: Why Go and What to Expect.* April 2019. https://publications.aap.org/DocumentLibrary/Solutions/Toolkits/Well_Child_Visit_Why_What_en.pdf. Accessed February 2025.

