

Provider Insight Archive: Utah Edition

Select Health® News	Quality Provider Program News	Behavioral Health News	Pharmacy and Dental News	Government Program News	Practice Management Resources
November 2024 Issue					
Update on Gold Carding, Tellica Imaging, telehealth place of service (POS) reimbursement, and compliance attestations.	Overview of fall QPP conference and information on social determinants of health screening and resources; updates to several HEDIS measures.	Introduction to Behavioral Health Team and information on screening tools for depression and anxiety in primary care.	Pharmacy: Update to statin exclusion coding and information about Scripius. Dental: Tips for quicker dental claim reimbursement and impacts of dental health on pregnancy.	Medicare: How to best collaborate with Select Health for high-quality star ratings. Medicaid: Reminders about vaccines and critical incident reporting, follow up after mental health hospitalization. CHIP: Info on child and adolescent well-child visits (ages 3-18).	Immunization updates and ACIP highlights, strategies for dealing with vaccine hesitancy in well-child visits; information about CareAffiliate, advance care planning, and dental health impacts on pregnancy.

Select Health® News	Pharmacy & Dental News	Intermountain News	Medicare News	Community Care (Medicaid) News	Practice Management Resources	Quality Provider Program (QPP) (Quality Ribbon Transparency News)
August 2024 Issue						
Information on the Select Health Marketplace child and adolescent well-care visits (ages 3-21 as well as new phone options for customer service, which network engagement representatives cover which areas, and a reminder about member rights and responsibilities	Overview of the diabetes and inflammatory conditions formulary changes No Dental News this issue	Immunization Updates and ACIP highlights	Information on fall prevention, helping patients with advance care planning, and updates to statin exclusion coding	Reminders about balance billing, Lifeline support phone and Internet service and yearly wellness visits	Information on eye exam documentation for members with diabetes, claims coding for blood pressure, and care management support	Well-child check scheduling best practices and updated online resources available Update on the Quality Ribbon Transparency Program



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Provider Insight Archive (Utah Edition), Continued

Select Health® News	Pharmacy & Dental News	Intermountain News	Medicare News	Community Care (Medicaid) News	Practice Management Resources	Quality Provider Program (QPP) News
May 2024 Issue						
Information on how Tellica Imaging is changing the patient imaging model and how Select Health delivers personalized customer service.	Overview of the diabetes formulary changes for 2024.	Latest immunization updates and the Advisory Committee on Immunization Practices (ACIP) highlights, information on nutrition therapy for gout, and a review of Intermountain Health's community investments.	Information on the Select Health Medicare Health Outcomes Survey (HOS) and statin exclusion coding updates.	Clarifications on adult Medicaid preventive exams and available language services.	Reminders and updates related to switching to CareAffiliate® for preauthorization requests. The last page of Provider Insight now features "Navigate," a one-page overview of online links and phone numbers for providers to quickly get the support they need.	May focus on maternal mental health screening, including new national resources, how to make your QPP program work for your size and type of practice, and a comparison of value care programs offered by Select Health and Intermountain Health.
February 2024 Issue						
<p>Get a preview of the new Provider Portal coming soon.</p> <p>Learn about protecting PHI from AI agent calls.</p> <p>Access new credentialing tools now available online.</p>	No Pharmacy or Dental News in this issue	Learn about Intermountain-employed providers no longer needing to submit DOPL statements.	<p>Access resources for helping patients with advance care planning.</p> <p>Review reminders for submitting statin exclusions.</p>	<p>Get information on increasing Medicaid well-child visits.</p> <p>Learn about our new High-Risk Reward Program</p> <p>Review reminders about Medicaid enrollment and Utah's Known Participating Provider List.</p>	<p>Read about the benefits of switching to CareAffiliate®.</p> <p>Get up to date on colorectal cancer screening and claims coding for blood pressure.</p> <p>Access "Navigate," a one-page overview of online links and phone numbers for providers to quickly get the support they need.</p>	Check out updated online resources.

Provider Insight Archive (Utah Edition), Continued

Select Health® News	Pharmacy & Dental News	Intermountain News	Medicare News	Community Care (Medicaid) News	Practice Management Resources	Quality Provider Program (QPP) News
November 2023 Issue						
<p>Read a message from CEO Rob Hitchcock about our 5-star Medicare success.</p> <p>Review important annual reminders for network providers.</p> <p>Access contact information for your network engagement team.</p>	<p>Learn details about the RXCore five-tier formulary changes for 2024</p> <p>Discover how to use the dental claims history function in the Provider Benefit Tool.</p>	<p>Review immunization updates and ACIP highlights from the October meeting.</p>	<p>Learn all about the new Select Health Medicare + Kroger plan and how it benefits members.</p>	<p>Find information on Medicaid unwinding.</p> <p>Get background on HEDIS measure Lead Screening in Children (LSC) for those ages 2 and under.</p> <p>Review reminders about flu shots and COVID vaccines.</p>	<p>Access HEDIS measure overviews for FBC, KED, WCC</p> <p>Learn about:</p> <ul style="list-style-type: none"> • Antibiotic awareness • How care management supports your practice • Claims coding for blood pressure • Policy/coverage guidelines for newly released RSV vaccine 	<p>Link to the 2023 Fall Best Practices Conference videos and presentations.</p> <p>Review data on how the program improves patient outcomes.</p>
August 2023 Issue						
<p>Canyons Region President Announced</p> <p>Encouraging patients to select a primary care physician (PCP)</p> <p>Member rights and responsibilities overview</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization updates and ACIP highlights from June meetings</p> <p>Weight stigma in healthcare</p>	<p>CMS Stars Measure: Osteoporosis Management in Women Who Had a Fracture</p> <p>New reimbursement and claims payment approach</p> <p>Reminder about submitting statin exclusions eacy year</p> <p>Fall Prevention Week: September 18-22, 2023</p>	<p>CHIP and well-child visits for ages 3-18</p> <p>Medicaid policies and requirements</p> <p>Retro Enrollment for PRISM program being extended to October 5, 2023</p>	<p>Automate Select Health preauthorization requests with CareAffiliate®</p> <p>Claims coding to use for blood pressure</p>	<p>2023 Fall Best Practice Conference</p>

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May 2023 Issue						
<p>Understanding Tiered Benefit Plans</p> <p>Insights from our Executive Team – Nate Foco</p> <p>Alert: Changes to Carelon Preauthorization Process</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>Immunization Updates and ACIP Highlights</p> <p>New Intermountain House Calls Pilot Program</p>	<p>New Medicare Reimbursement and Claims Payment Approach</p> <p>Change to Eligibility Criteria for Sacroiliac Joint (SIJ) Injections</p>	<p>Mental Health Outlook: The Need for Timely Post-Discharge Follow Up</p> <p>Medicaid Policy and Requirements Updates</p> <p>Retro Enrollment for PRISM Program Extended to October 5, 2023</p>	<p>COVID-19 Coverage Changes</p> <p>Online Preauthorization Self-Service Tools</p> <p>Switch to CareAffiliate® and CareAffiliate Recent Updates</p> <p>Improving our Online Provider Experience</p> <p>Substance Use Disorders: Documentation and Coding Guidelines for Patients Admitted to Rehab Facilities</p> <p>Appeals and the Provider Benefit Tool</p>	<p>Your Role in Quality Healthcare</p> <p>Illumicare Gaps Tool Makes Identifying Gaps in Care Easy</p>
February 2023 Issue						
<p>Rob Hitchcock named President and CEO</p> <p>2023 credentialing and contracting for Utah affiliate providers</p> <p>Preauthorization requirements for skilled nursing visits</p> <p>AIM Specialty Health name change</p> <p>Select Health hospital privileging policy</p>	<p>No Pharmacy or Dental News in this issue</p>	<p>No Intermountain News in this issue</p>	<p>Health Outcomes Survey (HOS) and the member perception of care</p> <p>Submit statin exclusions each year</p>	<p>Information on upcoming changes to Medicaid continuous enrollment and eligibility</p> <p>Reminders for requesting preauthorization and the 988 suicide and crisis lifeline phone number</p> <p>Programs that support pregnant women and the high-risk reward program</p> <p>Colorectal cancer screenings</p>	<p>How Select Health Care Management services help with social determinants of health</p> <p>Guidelines and resources for managing hypertension</p> <p>How to use the Provider Benefit Tool self-service resources</p> <p>New CareAffiliate resources</p> <p>Change Healthcare's Coding Advisory tool</p>	<p>Why these programs make sense for your patients and your practice</p> <p>Best practices for pediatric well care visits</p> <p>New program materials available online</p>

