

Quality Provider Program: Women’s Health

Allowable Corrections Guide

General Guidance

- Include a copy of EMR note, progress note, lab report, or screen print of result signed by MA/RN/MD including member name, DOB, and provider.
- Submit corrections using [this online tool](#).
- Wait 6 weeks from the date of service to enter corrections to allow for claim lag.
- Don’t attach multiple patient records to a single correction.

Chlamydia Screening						
Allowable Correction	Submission Correction Process				Additional Required Documentation (see “General Guidance” for Standard Requirements)	Notes for Entering Corrections
	Category	Measure	Component	CHL Numerator Type		
Unaccounted for Chlamydia Screening	Preventive Screening	Chlamydia Screening	CHL Numerator	Chlamydia Culture	Result date of chlamydia screening	<ul style="list-style-type: none"> • DO NOT ENTER DATE OF SPECIMEN COLLECTION (i.e., visit date). • The National Committee for Quality Assurance (NCQA) does not allow exclusions for abstinence or monogamy.

We will not allow correction on any measures other than CHL for 2025.

Please note these instructions for entering corrections:

- When entering the date of the screening result, **DO NOT** enter date specimen was collected.
- Enter “chlamydia culture” in CHL Numerator Type for both urine and swab entries.
- Document screening via EMR provider not or progress not and a lab report; upload documentation as these file types: .xls, .xlsx, .pdf, and/or .png.
- Avoid having your submission rejected due to:
 - Entering incorrect information or missing information (e.g., results even if negative)
 - Submitting documentation without clearly showing member name, date of birth, provider name, and signature
 - Submitting a correction before the 6-week claim lag
- Remember that NCQA does not allow exclusions for abstinence or monogamy.



Questions about the Quality Provider Program?
Contact us at quality_provider@selecthealth.org.